



## Transportation Providers

DHH has announced that non-emergency, non-ambulance transportation providers must convert from the current proprietary electronic billing format to the HIPAA 5010 837P transaction. The deadline for the change is June 30, 2013. In order to prepare for the change, providers/submitters must follow these procedures:

- Engage a billing agent, clearinghouse, software vendor to assist you with setting up to submit electronic claims to Molina using the 5010 version of the 837P Transaction.
- Complete all necessary hardware and software upgrades to support the requirements of your billing agent or software.
- If you will be changing your submitter status in any way (changing from being a self-submitter to using a billing agent or changing from submitting paper claims to billing electronically), contact the Molina Provider Enrollment section at 225-216-6370 to establish a submitter number to be used in transmitting your claims to Molina.
- Go to [lamedicaid.com](http://lamedicaid.com) to obtain a copy of the 837P Health care Companion Guide for NAM to assist with developing any Louisiana Medicaid specific requirements.

Once on the website, click on HIPAA Information Center tab, then select 5010v of Electronic Transactions then scroll down until you see Companion Guides, it will be listed as: 837 Health Care Claims- Professional Companion Guide for non-emergency, non-ambulance claims 2/11/13.

You will also need to review the EDI General Companion Guide which can be found at this same location for information on how to bill a claim file and submit to the BBS System.

- Arrange for testing with the Molina EDI Department by submitting an email to: [la5010@molinahealthcare.com](mailto:la5010@molinahealthcare.com).
- The recommended testing procedure is to use claims recently submitted in the current proprietary format and convert the information to 837P format so that processing results can be compared.
- Once your results are satisfactory, written approval will be given to begin claim submission in the 837P format.

If providers decide to go with a new claim submitter, any changes to the linkage on your provider file must be made through Molina Provider Enrollment by calling 225-216-6370. If a provider continues to be their own submitter, just changing out software, they do not have to make any provider file changes.