



Attention LTC Providers regarding OSS Payments

Several issues have occurred over the last few months with OSS checks and remittances. The following is an update of the steps taken to resolve these issues:

- The OSS check remittance issued on February 18th, 2015, was issued for February 2015 payments as well as to resolve duplicate payments issued in error during November-December 2014 on certain cases.
- The remittances issued on February 10th and February 12th, 2015, were released in error. Molina will be working to resolve these overpayments through a systematic reversal process over the course of the next few months, beginning the week of April 2nd.
- On April 2nd, Molina will process OSS payments for April 2015 and introduce systematic reversals on the erroneous payments issued on February 10th and 12th.
- A provider's net payment amount will not be adjusted below \$0 as a result of these reversals; any outstanding balance on these reversals will be carried over to the processing of May 2015 OSS payments.
- This process will be carried forward until all erroneous payments are resolved. Transactions will be noted on the remittance advice as systematic reversals of February payments.

We regret any inconvenience and confusion that may have resulted from this issue.