



ATTENTION PROVIDERS SUBMITTING SHARED PLAN CLAIMS WITH A 52 MODIFIER

(REVISED)

While reviewing Shared Plan paid claims from UHC and CHS with dates of service back to 2/1/12 , we have found two issues related to claims submitted with a 52 modifier appended to procedure codes which were paid in error:

- Some of these paid claims were actually aborted procedures rather than reduced services, and aborted procedures are not payable.
- Claims were submitted electronically to the Plans without proper documentation to support the use of the 52 modifier.

Changes have since been made to Molina's system to prevent inappropriate payment of these claims.

On the RA of 01/27/15, claims for reduced services that were approved by UHC and CHS will be reprocessed to ensure that providers receive the correct payment.

On the RA of 2/10/15, Molina will void inappropriate payments made for aborted services and for reduced services that were submitted electronically to the Shared Plans.