



**Attention Providers with Erroneously Denied or Pended Claims on July 30, 2013 RA  
Edits 043, 190, 200 and 201**

On the check write dated July 30, 2013, we experienced a claims processing issue involving claims requiring prior authorization. This caused some erroneous claim denials and pends. The identified edits associated with these incorrect denials are 043, 190, 200 and 201.

We will reprocess these claims on the provider's behalf and will enter them into the claims processing system with a new Internal Control Number (ICN) in order to capture the correct Prior Authorization number as originally submitted on the claim. These reprocessed claims will not pend for pre-pay review. Original claims and adjustments/voids will be included. They will be adjudicated in the check write dated August 6, 2013.

Claims related to this error that are pending for edit 190 (PA Number Not on File) and appear in the "Claims in Process" section of the July 30th RA are being reprocessed with a new ICN. However, the pended claims with erroneous PA numbers will continue to pend until they are systematically released. Since we are also reprocessing these claims as original claims, you may see edit 190 denials in the remittances of August 6th or August 13th as these claims move through the system to final adjudication.

Please reconcile your claims against the reprocessed claims from the August 6th RA. If other claims appear to have been denied due to this processing error or due to provider billing error, please resubmit any outstanding claims.

We regret any inconvenience this error has caused.