



ATTENTION ALL DENTAL PROVIDERS

Effective July 1, 2014, the responsibility for the administration, authorization and payment of dental services for most recipients will be transitioned to the Dental Benefit Plan Managed Care of North America (MCNA) Dental. Effective for claims serviced on or after this date, billing Dental claims to legacy Medicaid for recipients covered under the Dental Benefit Plan will result in denial of payment. All claims with dates of service prior to July 1st, must be submitted to Molina for processing. MCNA will honor all dental prior authorizations previously issued by Louisiana Medicaid through July 30, 2014 to providers who are enrolled with MCNA. After July 30th, all prior authorizations will be invalid and the request must be submitted to MCNA for approval. Providers must enroll with MCNA prior to billing for services.

MCNA requires that all EPSDT members have primary care dentist, which can be either a general or a pediatric dentist. Members must contact MCNA through their member hotline (1-855-702-6262) to select a provider.

Members will NOT be issued new cards for dental benefits and will continue to use their Medicaid ID cards issued by DHH. The Medicaid Eligibility Verification services (eMEVS, MEVS or REVS) should **always** be used to establish recipient eligibility and coverage prior to rendering any services.

Please go to <http://mcnala.net/en/home/> for more information on MCNA Dental's programs and policies, call the MCNA's Provider Hotline at 1-855-701-6262 or DHH publications with regards to the Dental Benefit Plan (<http://new.dhh.louisiana.gov/index.cfm/newsroom/detail/2936>).

DHH continues to hosts a weekly dental provider call with MCNA on Wednesdays at noon to answer dental provider questions. To join the call providers can call 1-888-278-0296, using access code 6556479. The next call will be July 2, 2014.