ATTENTION PROFESSIONAL PROVIDERS PERFORMING BEHAVIORAL HEALTH SERVICES
FOR LEGACY OR SHARED HEALTH PLAN RECIPIENTS

With the March 1, 2012 implementation of the Louisiana Behavioral Health Partnership (LBHP), some claims submitted to Molina for payment were processed incorrectly and are being systematically reprocessed on this RA (2/11/13). These claims fall into one of the following categories:

- Claims for behavioral health services performed in an emergency room setting that were paid in error and are being systematically voided on this RA:

  Providers receiving voided claims should resubmit these claims to Magellan/LBHP for consideration of payment.

- Claims for basic behavioral health services in an outpatient setting that were denied in error with edit 555 and are now denying for the correct edit/reason code on this RA:

  Providers receiving denials with correct edit/reason codes should review these claims and resubmit correctly if a resubmission of the claim is appropriate.

- Claims for basic behavioral health services in an outpatient setting that were denied in error with edit 555 and are now paying on this RA.

Please direct questions related to this recycling of claims to Molina Provider Relations at (800) 473-2783 or (225) 924-5040.