



Attention All NEMT Providers

First Transit Claim Denials

Any outstanding issues regarding First Transit authorizations must be submitted to DHH NEMT staff by December 31, 2014. This includes any claims for trips authorized by First Transit that were denied or not paid correctly.

In order to have your claims reviewed for non-payment or incorrect payment, you must submit the following:

- MT-3 signed and dated
- Copy of Prior Authorizations from First Transit
- Copy of the remittance advice showing claims were not paid or paid incorrectly
- Copy of your rates approved by DHH
- **A hard copy claim for the correct authorized amount**

Please be advised that this only applies to trips authorized by First Transit, NOT by Southeastrans. This includes only trips that took place **before October 1, 2014**.

The deadline to have ALL requested information to our office is December 31, 2014.

You may email or fax your information to Sabrina Scott at Sabrina.Scott@la.gov or fax 225-242-0406.

If you have any questions please contact Sabrina Scott at 225.342.6227.