ISSUED: 08/23/19 REPLACED: 11/01/10

CHAPTER 30: PERSONAL CARE SERVICES

APPENDIX H: EPSDT-PCS – CONTACT INFORMATON PAGE(S) 1

EPSDT-PCS CONTACT INFORMATION

Common Questions	Who to Contact	Contact Information
Who can beneficiaries call to request assistance in locating an EPSDT-PCS provider?	Bureau of Health Services Financing	1-888-758-2220
Where do providers send their prior authorization requests?	DXC Technology – Prior Authorization Unit	Fax: (225) 216-6481 Electronic: www.lamedicaid.com
Where do providers send their claims?	DXC Technology	DXC Technology Electronically at www.lamedicaid.com or P. O. Box 91020 Baton Rouge, LA 70821
Who do providers contact regarding billing problems?	DXC Technology	1-800-473-2783 or (225) 924-5040