
CHAPTER 3: FISCAL/EMPLOYER AGENT

APPENDIX D: CONTACT INFORMATION

PAGE(S) 3

CONTACT INFORMATION**Office on Aging and Adult Services (OAAS)**

Contact for the OAAS regional offices is found on the OAAS website at:

<https://ldh.la.gov/index.cfm/directory/category/141>

Office for Citizens with Developmental Disabilities and Local Governing Entities

Contact information for the central office and the regional local governing entities (LGEs) is found on the Office for Citizens with Developmental Disabilities (OCDD) website at:

<http://dhh.louisiana.gov/index.cfm/page/134/n/137>.

OFFICE NAME	TYPE OF ASSISTANCE	CONTACT INFORMATION
Louisiana Department of Health (LDH) Health Standards Section	Report changes that affect provider license	Health Standards Section P.O. Box 3767 Baton Rouge, LA 70821 or (225) 342-0138 Fax: (225) 342-5073
Division of Administrative Law – Health and Hospitals Section	File an appeal request	Division of Administrative Law - Health and Hospitals Section P. O. Box 44033 Baton Rouge, LA 70804-4033 (225) 342-1800 Fax: (225) 342-1812
Gainwell Technologies (formerly Molina) Provider Enrollment Section	Report changes in agency ownership, address, telephone number or account information affection electronic funds transfer	Gainwell Technologies Provider Enrollment Section P. O. Box 80159 Baton Rouge, LA 70898-0159 (225) 216-6370
Gainwell Technologies (formerly Molina) Provider Relations Unit	Assistance with questions regarding billing information	Gainwell Technologies Provider Relations Unit P. O. Box 91024 Baton Rouge, LA 70821 1-800-473-2783 or 225-924-5040

CHAPTER 3: FISCAL/EMPLOYER AGENT

APPENDIX D: CONTACT INFORMATION

PAGE(S) 3

OFFICE NAME	TYPE OF ASSISTANCE	CONTACT INFORMATION
Department of Children and Family Services – Local Child Protection Hotline	Report suspected cases of abuse, neglect, exploitation or extortion of a beneficiary under age of 18.	Refer to the Department of Children and Family Services website at: http://www/dcfs.louisiana.gov under the “Report Child Abuse/Neglect” link
Adult Protective Services	Report suspected cases of abuse, neglect, exploitation or extortion of a beneficiary aged 18-59 or an emancipated minor.	Louisiana Department of Health Office of Aging and Adult Services 1-800-898-4910
Elderly Protective Services	Report suspected cases of abuse, neglect, exploitation or extortion of a beneficiary aged 60 or older	Governor’s Office of Elderly Affairs http://goea.louisiana.gov
Louisiana State Adverse Actions List Search with DSW Registry information And Office of the Inspector General	Verification of exclusion or restriction from government funded health program and verification of findings which excludes DSW from working with waiver beneficiaries. Note: Provider MUST search both for each worker upon hire and every month thereafter and maintain documentation of these checks.	https://adverseactions.dhh.la.gov/ and https://exclusions.oig.hhs.gov/
Medicaid Program Integrity	Report fraud, waste or abuse.	Program Integrity (PI) Section P.O. Box 91030 Baton Rouge, LA 70821-9030 Fraud and Abuse Hotline: (800) 488-2917 Fax: (225) 219-4155 http://ldh.la.gov/index.cfm/page/219
Federal System Award Management	Verification of exclusion or restriction of vendors from government funded programs. Note: Provider MUST search upon hire and every month	https://www.sam.gov/portal/SAM/

CHAPTER 3: FISCAL/EMPLOYER AGENT

APPENDIX D: CONTACT INFORMATION

PAGE(S) 3

	thereafter and maintain documentation of these checks.	
OFFICE NAME	TYPE OF ASSISTANCE	CONTACT INFORMATION
Statistical Resources, Inc.	Entity to contact regarding: LaSRS • EVV process prior/ post authorization billing Issues.	11505 Perkins Road Suite #H Baton Rouge, LA 70810 (225) 767-0501