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CHAPTER 3: FISCAL/EMPLOYER AGENT

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## SECTION 3.8: REIMBURSEMENT

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**REIMBURSEMENT**

Individuals receiving waiver services cannot bill Medicaid directly for approved services. The fiscal/employer agent (F/EA) is the only entity that can submit claims and received payments from the state on behalf of the beneficiary. These payments are used to pay direct care workers and for approved services and goods, if applicable.

F/EAs are reimbursed based on a monthly unit of fiscal management service (FMS). The service is included in the plan of care (POC) and procedure code is prior authorized by the Medicaid data contractor. **Prior authorization is required. No services are reimbursed unless prior authorized.**

**Electronic Visit Verification Requirements**

The F/EA must have a user-friendly electronic visit verification (EVV) system in place that complies with the 21st Century Cures Act.

The EVV system must verify the following:

1. Type of service provided;
2. Individual receiving the service;
3. Individual providing the service;
4. Date of service;
5. Location of the service –geolocation; and

**NOTE:** Electronic check in/check out information including geolocation data collection is required. See technical requirements: Data Integration Process and Data Bridge Elements.

6. Time the service begins and ends.

Services may be verified via smart phone, telephony (landline from beneficiary's home), or a fixed visit verification device in the beneficiary's home. Other methods of verification may be submitted to the Louisiana Department of Health (LDH) for consideration and approval. F/EAs should have an alternative time collection method that has successfully passed the data integration process to connect to the designated EVV system, and is approved by the Department, should the EVV system become unavailable.

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The F/EA is responsible for ensuring the system used meets the requirements specified in the LDH Attestation for Third Party EVV systems. The system must have the capability to interface with LDH's EVV system.

**Prior to “go-live”, the F/EA’s system and its interface must pass testing required by the data integration process.**