
CHAPTER 2: BEHAVIORAL HEALTH SERVICES

SECTION: TABLE OF CONTENTS**PAGE(S) 11**

BEHAVIORAL HEALTH SERVICES**TABLE OF CONTENTS**

SUBJECT	SECTION
OVERVIEW	SECTION 2.0
PROVIDER REQUIREMENTS	SECTION 2.1
BED-BASED SERVICES	SECTION 2.2
Crisis Stabilization for Adults	
Components	
Eligibility Criteria	
Service Utilization	
Service Delivery	
Allowed Mode(s) of Delivery	
Provider Responsibilities	
Supervision of Non-licensed Staff	
Reporting Requirements	
Provider Qualifications	
Allowed Provider Types and Specialties	
Limitations/Exclusions	
Crisis Stabilization for Youth	
Components	
Provider Qualifications	
Allowed Provider Types and Specialties	
Limitations/Exclusions	
Allowed Mode(s) of Delivery	
Therapeutic Group Homes	
Components	
Provider Qualifications	
Additional Organizational Requirements	
Agency	
Staffing Qualifications	
Allowed Provider Types and Specialties	
Eligibility Criteria	
Service Utilization	
Service Exclusions	

CHAPTER 2: BEHAVIORAL HEALTH SERVICES

SECTION: TABLE OF CONTENTS**PAGE(S) 11**

Allowed Mode(s) of Delivery
Additional Service Criteria
TGH Cost Reporting Requirements

Psychiatric Residential Treatment Facilities

Plan of Care (POC)
Provider Qualifications
Agency
Additional Organizational Requirements
Staff
Staffing
Treatment Model and Service Delivery
Allowed Provider Types and Specialties
Eligibility Criteria
Limitations/Exclusions

OUTPATIENT SERVICES**SECTION 2.3****Behavioral Health Services in a Federally Qualified Health Center or Rural Health Center**

Provider Qualifications
Agency or Group Practice
Allowed Provider Types and Specialties
Eligibility Criteria
Allowed Mode(s) of Delivery

Crisis Response Services

Common Components
 Preliminary Screening
 Assessments
 Interventions
 Care Coordination
Service Delivery
Soft Launch
Provider Responsibilities
 Supervision of Non-Licensed Staff
 Documentation
 Reporting Requirements
Provider Qualifications
 Agency/Facility
 Staff
Mobile Crisis Response (MCR)

CHAPTER 2: BEHAVIORAL HEALTH SERVICES

SECTION: TABLE OF CONTENTS**PAGE(S) 11**

Components	
Eligibility Criteria	
Service Utilization	
Allowed Mode(s) of Delivery	
Allowed Places of Service	
Staffing Requirements	
Response Team Staffing Requirements	
Allowed Provider Types and Specialties	
Exclusions	
Billing	
Behavioral Health Crisis Care (BHCC)	
Components	
Eligibility Criteria	
Service Utilization	
Allowed Mode(s) of Delivery	
Allowed Places of Service	
Staffing Requirements	
Allowed Provider Types and Specialties	
Exclusions	
Community Brief Crisis Support (CBCS)	
Components	
Eligibility Criteria	
Services Utilization	
Allowed Mode(s) of Delivery	
Allowed Places of Service	
Staffing Requirements	
Allowed Provider Types and Specialties	
Exclusions	
Billing	

Individual Placement and Support

Evaluation and Evidence-Based Practices (EBPs)	
Components	
Eligibility Criteria	
Services Utilization	
Service Delivery	
Staff Ratios	
Allowed Provider Types and Specialties	
Allowed Mode(s) of Delivery	
Provider Responsibilities	
Supervision	
Provider Qualifications	
Agency	

CHAPTER 2: BEHAVIORAL HEALTH SERVICES**SECTION: TABLE OF CONTENTS****PAGE(S) 11**

IPS Fidelity Standards	
Staff	
Staffing Requirements	
IPS Specialist	
IPS Peer Specialist (Optional staff, but recommended)	
IPS Supervisor	
IPS Training and Recertification	
Limitations/Exclusions	
Billing	

Mental Health Rehabilitation Services

Children and Adolescents	
Adults	
Assessment for Community Psychiatric Support and Treatment (CPST) and Psychosocial Rehabilitation (PSR)	
Treatment Plan Development for CPST and PSR	
Treatment Plan Oversight	
Monitoring Member Progress	
Documentation	
Eligibility Criteria	
Additional Adult Eligibility Criteria for CPST and PSR	
Service Utilization	
Service Delivery	
Active Intervention versus Observation	
Service Location	
Delivering Services to Family Members	
Member Choice Form and Process	
Provider Responsibilities	
Core Services	
The Behavioral Health Service Provider (BHSP) Crisis Mitigation Plan	
Core Staffing	
Staff Supervision for Non-Licensed Staff	
Limitations/Exclusions	
Community Psychiatric Support and Treatment Components	
CPST Provider Qualifications	
Agency	
Staff	
CPST Allowed Provider Types and Specialties	
CPST Allowed Mode(s) of Delivery	
CPST Additional Service Criteria	
CPST Staff Ratio(s)	
Federally Qualified Health Centers (FQHCs)	
Telehealth	

CHAPTER 2: BEHAVIORAL HEALTH SERVICES

SECTION: TABLE OF CONTENTS**PAGE(S) 11**

Psychosocial Rehabilitation	
Components	
PSR Provider Qualifications	
Agency	
Staff	
PSR Allowed Provider Types and Specialties	
PSR Allowed Mode(s) of Delivery	
PSR Staff Ratio(s)	
FQHCs	
Crisis Intervention (CI)	
Components	
Provider Qualifications	
Agency	
Staff	
CI Allowed Provider Types and Specialties	
CI Eligibility Criteria	
CI Service Utilization	
CI Allowed Mode(s) of Delivery	
CI Additional Service Criteria	
FQHCs	

Outpatient Therapy by Licensed Practitioners

Provider Qualifications	
Agency or Group Practice	
Allowed Provider Types and Specialties	
Eligibility Criteria	
Limitations/Exclusions	
Billing	
Allowed Mode(s) of Delivery	
Additional Service Criteria	
Telehealth	

Peer Support Services

Evaluation and EBPs	
Components	
Eligibility Criteria	
Allowed Modes of Delivery	
Service Utilization	
Service Delivery	
Staff Ratios	
Provider Responsibilities	
Supervision	

CHAPTER 2: BEHAVIORAL HEALTH SERVICES

SECTION: TABLE OF CONTENTS**PAGE(S) 11**

Provider Qualifications

Agency

Staff

Recognized Peer Support Specialist (RPSS) Training

Allowed Partner Types and Specialties

Limitations/Exclusions

Personal Care Services

Components

Eligibility Criteria

Service Utilization

Service Delivery

Allowed Mode(s) of Delivery

Provider Responsibilities

Service Documentation

Service Logs

Back-Up Staffing and Emergency Evacuation Plans

Provider Qualifications

Agency

Staff

Allowed Provider Types and Specialties

Limitations/Exclusions

Billing

ADDICTION SERVICES**SECTION 2.4**

American Society of Addiction Medicine (ASAM) Levels Covered

Provider Qualifications

Agency

Staff

Allowed Provider Types and Specialties

Eligibility Criteria

Allowed Mode(s) of Delivery

Additional Service Criteria

ASAM Level 1.5 Outpatient Therapy

Admission Guidelines

Screening/Assessment/Treatment Plan Review

Provider Qualifications

Staffing Requirements

Additional Staffing and Service Components

CHAPTER 2: BEHAVIORAL HEALTH SERVICES

SECTION: TABLE OF CONTENTS**PAGE(S) 11**

ASAM Level 2.1 Intensive Outpatient Treatment

Admission Guidelines

Screening/Assessment/Treatment Plan Review

Provider Qualifications

Staffing Requirements

Additional Staffing and Service Components

ASAM Level 2.7 Medically Managed Intensive Outpatient Treatment

Admission Guidelines

Screening/Assessment/Treatment Plan Review

Provider Qualifications

Staffing Requirements

Additional Staffing and Service Components

Minimum Standards of Practice (ASAM Level 2.7)

ASAM Level 3.1 Clinically Managed Low Intensity Residential Treatment –

Adolescent Admission Guidelines

Screening, Assessment, and Treatment Plan Review

Provider Qualifications

Staffing Requirements

Additional Staffing and Service Components

ASAM Level 3.1 Clinically Managed Low-Intensity Residential Treatment – Adult

Admission Guidelines

Screening, Assessment, and Treatment Plan Review

Provider Qualifications

Staffing Requirements

Additional Staffing and Service Components

Additional Provider Requirements for ASAM Level 3.1 Pregnant and Parenting Women Program

ASAM Level 3.5 Clinically Managed Medium Intensity Residential Treatment –

Adolescent Admission Guidelines

Screening, Assessment, and Treatment Plan Review

Provider Qualifications

Staffing Requirements

Additional Staffing and Service Components

ASAM Level 3.5 Clinically Managed High Intensity Residential Treatment – Adult

Admission Guidelines

Screening, Assessment, and Treatment Plan Review

CHAPTER 2: BEHAVIORAL HEALTH SERVICES

SECTION: TABLE OF CONTENTS**PAGE(S) 11**

Provider Qualifications

Staffing Requirements

Additional Staffing and Service Components

Additional Provider Requirements for ASAM Level 3.5 Pregnant and Parenting
Women Program

ASAM Level 3.7 Medically Managed Residential Treatment – Adult

Admission Guidelines

Screening, Assessment, and Treatment Plan Review

Provider Qualifications

Staffing Requirements

Additional Staffing and Service Components

Minimum Standards of Practice

ASAM Level 3.7- WM Medically Managed Residential Withdrawal Management –
Adult

Admission Guidelines

Emergency Admissions

Screening, Assessment, and Treatment Plan Review

Provider Qualifications

Staffing Requirements

Additional Staffing and Service Components

Minimum Standards of Practice

ASAM Level 4: Medically Managed Inpatient Treatment: Addiction Specialty Unit

Admission Guidelines

Screening, Assessment, and Treatment Plan Review

Provider Qualifications

Staffing Requirements

Additional Staffing and Service Components

Minimum Standards of Practice

Settings

Opioid Treatment Programs

Components

Screening

Physician Examination

Alcohol and Drug Assessment and Referrals

Treatment Planning Process

Treatment Services

Eligibility Criteria

Client Records

CHAPTER 2: BEHAVIORAL HEALTH SERVICES

SECTION: TABLE OF CONTENTS**PAGE(S) 11**

Additional Provider Responsibilities
Provider Qualifications
 Agency
 Staff
Staffing Requirements
 Medical Director
 Pharmacist or Dispensing Physician
 Clinical Supervisor
 Physician or Advanced Practice Registered Nurse (APRN)
 Nursing Staff
 Licensed Mental Health Professional (LMHP)
 Unlicensed Professionals (UPs)
 Staff Ratios
 Allowed Provider Types and Specialties
 Allowed Modes of Delivery

COORDINATED SYSTEM OF CARE**SECTION 2.5**

Services
Service Limitations
Eligibility
Parent Support and Training
 Components
 Provider Qualifications
 Family Support Organization (FSO)
 Parent Support Specialist
 Parent Support Supervisor
 Allowed Provider Types and Specialties
 Limitations and Exclusions
 Allowed Mode(s) of Delivery
 Additional Service Criteria
Youth Support and Training
 Components
 Provider Qualifications
 FSO
 Youth Support Specialist
 Youth Support Supervisor
 Allowed Provider Types and Specialties
 Limitations and Exclusions
 Allowed Mode(s) of Delivery
 Additional Service Criteria

CHAPTER 2: BEHAVIORAL HEALTH SERVICES

SECTION: TABLE OF CONTENTS

PAGE(S) 11

RECORD KEEPING **SECTION 2.6**

Components of Record Keeping
Retention of Records
Confidentiality and Protection of Records
Review by State and Federal Agencies
Member Records
Organization of Records, Record Entries and Corrections
Service/Progress Notes
Progress Summaries
Discharge Summary for Transfers and Closures

FORMS AND LINKS **APPENDIX A****GLOSSARY AND ACRONYMS** **APPENDIX B****MEDICAID MEDICAL NECESSITY AND
EPSDT EXCEPTIONS** **APPENDIX C****CURRICULUM/EQUIVALENCY STANDARDS** **APPENDIX D****EBPs POLICY:****ASSERTIVE COMMUNITY TREATMENT** **APPENDIX E-1****FUNCTIONAL FAMILY THERAPY AND FUNCTIONAL
THERAPY – CHILD WELFARE** **APPENDIX E-2****HOMEBUILDERS** **APPENDIX E-3****MULTI-SYSTEMIC THERAPY** **APPENDIX E-4****CHILD/PARENT PSYCHOTHERAPY** **APPENDIX E-5****PARENT/CHILD INTERACTION THERAPY** **APPENDIX E-6****PRESCHOOL PTSD TREATMENT AND YOUTH PTSD
TREATMENT** **APPENDIX E-7****TRIPLE P – STANDARD LEVEL 4** **APPENDIX E-8****TRAUMA-FOCUSED COGNITIVE BEHAVIORAL** **APPENDIX E-9**

CHAPTER 2: BEHAVIORAL HEALTH SERVICES

SECTION: TABLE OF CONTENTS

PAGE(S) 11

THERAPY

**EYE MOVEMENT DESENSITIZATION AND
REPROCESSING (EMDR) THERAPY** **APPENDIX E-10**

DIALECTICAL BEHAVIORAL THERAPY **APPENDIX E-11**

COORDINATED SYSTEM OF CARE WRAPAROUND **APPENDIX F**

**STANDARDIZED ASSESSMENTS FOR MEMBERS
RECEIVING CPST AND PSR** **APPENDIX G-1**

**SUPPORTED EMPLOYMENT FOR MEMBERS
RECEIVING CPST AND PSR** **APPENDIX G-2**