



**State of Louisiana**  
Louisiana Department of Health  
Bureau of Health Services Financing

**MEMORANDUM**

**DATE:** May 14, 2024  
**TO:** All Louisiana Medicaid Prescribing Providers and Pharmacists  
**FROM:** Kimberly Sullivan, Medicaid Executive Director *KLS*  
**SUBJECT:** Louisiana Medicaid Pharmacy Point of Sale  
Quantity Limit – July 2024

Effective July 1, 2024, the Louisiana Medicaid Fee for Service (FFS) Pharmacy Program and Managed Care Organizations (MCOs), in consultation with the Drug Utilization Review (DUR) Board, will implement a new Point of Sale (POS) quantity limit. The quantity limit applies to pharmacy claims submitted to Gainwell for FFS and to Magellan for MCOs (Aetna, AmeriHealth Caritas, Healthy Blue, Humana Healthy Horizons, Louisiana Healthcare Connections, and UnitedHealthcare).

**Point of Sale Quantity Limit**

The agent listed in the following chart has a quantity limit at Point of Sale (POS).

Medication	Quantity Limit
Vonoprazan (Voquezna®)	1 tablet per day

Pharmacy claims that exceed the maximum quantity limit, will deny at POS with:

Denial from Gainwell (FFS Only): **NCPDP rejection error 76** (Quantity and/or days' supply exceeds program maximum) mapped to **EOB Code 457** (Quantity and/or days' supply exceeds program maximum).

Denial from Magellan (MCO Only): **NCPDP rejection code 76** mapped to internal error code 15110 with message (1 quantity per day exceeded).

FFS & MCO Overrides: Upon consultation with the prescriber to verify medical necessity of excessive quantity, the pharmacist may override the denial by submitting the following override codes at POS:

**NCPDP 439-E4 Field** (Reason for Service Code) **EX** (Excessive Quantity)

**NCPDP 440-E5 Field** (Professional Service Code) **MØ** (Prescriber Consulted)

**NCPDP 441-E6 Field** (Result of Service Code) **1G** (Filled with Prescriber Approval)

**Additional Information:**

Refer to <http://ldh.la.gov/assets/HealthyLa/Pharmacy/PDL.pdf> for the PDL, which is inclusive of the *Louisiana Uniform Prescription Drug Prior Authorization Form*, medication list, criteria, and diagnosis code list.

If you have questions about the content of this memo, you may contact the FFS pharmacy help desk by phone at (800) 437-9101.

FFS pharmacy claims should be submitted to Gainwell Technologies. MCO pharmacy claims should be submitted to Magellan.

If you have questions about pharmacy claims billing, you may contact the appropriate plan at their pharmacy help desk listed in the chart below.

Healthcare Provider	Pharmacy Help Desk	Pharmacy Help Desk Phone Number
Aetna, AmeriHealth Caritas, Healthy Blue, Humana Healthy Horizons, Louisiana Healthcare Connections, UnitedHealthcare	Magellan	(800) 424-1664
Fee for Service	Gainwell Technologies	(800) 648-0790

Please forward this notice to other providers to assist with notification. Your continued cooperation and support of the Louisiana Medicaid Program efforts to coordinate care and improve health are greatly appreciated.

KS/MBW/GJS

c: Healthy Louisiana Plans  
Melwyn B. Wendt  
Gainwell Technologies  
Magellan