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GOVERNOR



Dr. Courtney N. Phillips
SECRETARY

State of Louisiana
Louisiana Department of Health
Bureau of Health Services Financing

MEMORANDUM

DATE: September 29, 2022

TO: All Louisiana Medicaid Prescribing Providers and Pharmacists

FROM: Tara A. LeBlanc, Medicaid Executive Director DS
tl

SUBJECT: Louisiana Medicaid Pharmacy Point of Sale Quantity Limits – October 2022

Effective October 1, 2022, the Louisiana Medicaid Fee for Service (FFS) Pharmacy Program and Managed Care Organizations (MCOs), in consultation with the Drug Utilization Review (DUR) Board, will implement quantity limits for select medications. The quantity limits apply to pharmacy claims submitted to FFS and MCOs (Aetna, AmeriHealth Caritas, Healthy Blue, Louisiana Healthcare Connections, and UnitedHealthcare).

Quantity Limit

The agents listed in the chart below have quantity limits at Point of Sale (POS).

Medication	Quantity Limit
Clascoterone (Winlevi®)	60 gm/rolling 30 days
Naloxone Injectable Solution (Zimhi™)	2 syringes (1ml)/90 days
Naloxone Nasal Spray (Kloxxado™)	2 units/90 days
Tirzepatide (Mounjaro™)	1 syringe (0.5ml) per week
Tramadol/Celecoxib (Seglantis®)	28 units/7 days for naïve and 45 units/30 days for non-naïve *
Tretinoin/Benzoyl Peroxide (Twynéo®)	30 gm/rolling 30 days

**Naïve is defined as having no paid claim for an opioid in the previous 90-days whereas non-naïve is defined by at least one paid claim for an opioid in the previous 90-days.*

Pharmacy claims that exceed the quantity limit will deny at Point of Sale (POS) with:

MCO Only: The pharmacy claim will deny with a **NCPDP rejection code**.

FFS Only: **NCPDP rejection code 76** (Quantity and/or days' supply exceeds program maximum) mapped to **EOB code 457** (Quantity and/or days' supply exceeds program maximum.)

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Quantity Limit Override

FFS Only: Upon consultation with the prescriber to verify the necessity of the requested therapy, the pharmacist may override the denial by submitting the following override at POS:

NCPDP 439-E4 Field (Reason for Service Code) **EX** (Excessive Quantity)

NCPDP 440-E5 Field (Professional Service Code) **MO** (Prescriber Consulted)

NCPDP 441-E6 Field (Result of Service Code) **1G** (Filled with Prescriber Approval)

Quantity Limit Override for Naloxone Products:

FFS Only: Upon consultation with the prescriber to verify the necessity of the requested therapy, the pharmacist may override the denial by submitting the following override at POS:

NCPDP 439-E4 field (Reason for Service Code) **EX** (Excessive Quantity)

NCPDP 440-E5 field (Professional Service Code) **RO** (Pharmacist Consulted other source)

NCPDP 441-E6 field (Result of Service Code) **1B** (Filled, Prescription as Is)

Additional Information:

FFS Only: Most pharmacy claim denials can be overridden in emergency situations at Point of Sale. If it is necessary to override the claim, “**03**” can be entered in **NCPDP field 418-DI** (Level of Service). Refer to www.lamedicaid.com for the POS User Guide and override procedures.

MCO Only: If assistance is needed to override the quantity limit, contact the health plan. (See contact information at the end of this document.)

Refer to <http://ldh.la.gov/assets/HealthyLa/Pharmacy/PDL.pdf> for the PDL, which is inclusive of the *Louisiana Uniform Prescription Drug Prior Authorization Form*, medication list, and criteria.

If you have questions about the content of this memo, you may contact the FFS pharmacy help desk by phone at (800) 437-9101.

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If you have questions about pharmacy claims billing, you may contact the appropriate plan at their pharmacy help desk listed in the chart below.

Healthcare Provider	Pharmacy Help Desk	Pharmacy Help Desk Phone Number
Aetna	CVS Health	(855) 364-2977
AmeriHealth Caritas	PerformRx	(800) 684-5502
Fee for Service	Gainwell Technologies	(800) 648-0790
Healthy Blue	CVS	(833) 236-6194
Louisiana Healthcare Connections	CVS Caremark	(800) 311-0543
UnitedHealthcare	Optum Rx	(866) 328-3108

Please forward this notice to other providers to assist with notification. Your continued cooperation and support of the Louisiana Medicaid Program efforts to coordinate care and improve health are greatly appreciated.

TL/MBW/GJS

c: Healthy Louisiana Plans
Melwyn B. Wendt
Gainwell Technologies