



State of Louisiana
Louisiana Department of Health
Bureau of Health Services Financing

MEMORANDUM

DATE: October 27, 2023

TO: All Louisiana Medicaid Prescribing Providers and Pharmacists

FROM: Kimberly Sullivan, Interim Medicaid Executive Director *KLS*

SUBJECT: Louisiana Medicaid Pharmacy Point of Sale (POS) Maximum Duration of Therapy- October 2023

Effective October 28, 2023, the Louisiana Medicaid Fee for Service (FFS) Pharmacy Program and Managed Care Organizations (MCOs), in consultation with the Drug Utilization Review (DUR) Board, will implement new Point of Sale (POS) maximum duration of therapy edits on select drugs. The maximum duration of therapy edits applies to pharmacy claims submitted to FFS and MCOs (Aetna, AmeriHealth Caritas, Healthy Blue, Humana Healthy Horizons, Louisiana Healthcare Connections, and UnitedHealthcare). On October 28, 2023, Magellan Medicaid Administration (MMA) will serve as the Pharmacy Benefits Manager (PBM) for MCO pharmacy claims.

Point of Sale Edit for Maximum Duration of Therapy for Finasteride/Tadalafil (Entadfi®)

Incoming pharmacy claims submitted for finasteride/tadalafil (Entadfi®) which exceed the maximum duration of therapy of 26 weeks will deny.

MCO Only: The pharmacy claim will deny with a **NCPDP rejection code**.

FFS Only: **NCPDP rejection code 88** (Drug Reject Error) mapped to **EOB 656** (Exceeds Maximum Duration of Therapy.)

Override provisions are available if the prescriber needs to exceed the maximum duration of therapy. After consultation with the prescriber to verify medical necessity to exceed the maximum duration of therapy, the pharmacist may override the denial by submitting the following override codes at POS:

NCPDP 439-E4 field (Reason for Service Code) **MX** (Excessive Duration)
NCPDP 440-E5 field (Professional Service Code) **MØ** (Prescriber Consulted)
NCPDP 441-E6 field (Result of Service Code) **1G** (Filled with Prescriber Approval)

Point of Sale Edit for Maximum Duration of Therapy for Tadalafil 2.5mg or 5mg (Cialis®) Used in Combination with Finasteride (Proscar®)

Incoming pharmacy claims submitted for tadalafil 2.5mg or 5mg (Cialis®) when used with finasteride (Proscar®) which exceed the maximum duration of therapy of 26 weeks will deny.

Pharmacy claims which exceed the maximum duration of therapy will deny with the following:

MCO Only: The pharmacy claim will deny with a **NCPDP rejection code**.

FFS Only: **NCPDP rejection code 88** (Drug Reject Error) mapped to **EOB 656** (Exceeds Maximum Duration of Therapy.)

Override provisions are available if the prescriber needs to exceed the maximum duration of therapy. After consultation with the prescriber to verify medical necessity to exceed the maximum duration of therapy, the pharmacist may override the denial by submitting the following override codes at POS:

NCPDP 439-E4 field (Reason for Service Code) **MX** (Excessive Duration)

NCPDP 440-E5 field (Professional Service Code) **MØ** (Prescriber Consulted)

NCPDP 441-E6 field (Result of Service Code) **1G** (Filled with Prescriber Approval)

Additional Information:

MCO Only: If an override is required, or additional assistance needed, contact Magellan's pharmacy help desk. (See contact information at the end of this document.)

Refer to <http://ldh.la.gov/assets/HealthyLa/Pharmacy/PDL.pdf> for the PDL, which is inclusive of the *Louisiana Uniform Prescription Drug Prior Authorization Form*, medication list, and clinical criteria.

If you have questions about the content of this memo, you may contact the FFS pharmacy help desk by phone at (800) 437-9101.

If you have questions about pharmacy claims billing, you may contact the appropriate plan at their pharmacy help desk listed in the chart below.

| Healthcare Provider | Pharmacy Help Desk | Pharmacy Help Desk Phone Number |
|---|-----------------------|---------------------------------|
| Aetna, AmeriHealth Caritas, Healthy Blue, Humana Healthy Horizons, Louisiana Healthcare Connections, UnitedHealthcare | Magellan* | (800) 424-1664 |
| Fee for Service | Gainwell Technologies | (800) 648-0790 |

*On October 23, 2023, the Magellan pharmacy help desk will be the appropriate contact for the MCO plans.

Please forward this notice to other providers to assist with notification. Your continued cooperation and support of the Louisiana Medicaid Program efforts to coordinate care and improve health are greatly appreciated.

KS/MBW/GJS

c: Healthy Louisiana Plans
Melwyn B. Wendt
Gainwell Technologies
Magellan