



State of Louisiana
Louisiana Department of Health
Bureau of Health Services Financing

MEMORANDUM

DATE: October 27, 2023

TO: All Louisiana Medicaid Prescribing Providers and Pharmacists

FROM: Kimberly Sullivan, Interim Medicaid Executive Director *KLS*

SUBJECT: Louisiana Medicaid Pharmacy Point of Sale (POS) Drug-Drug Interaction- October 2023

Effective October 28, 2023, the Louisiana Medicaid Fee for Service (FFS) Pharmacy Program and Managed Care Organizations (MCOs), in consultation with the Drug Utilization Review (DUR) Board, will implement a new monitoring for drug-drug interaction at Point of Sale (POS). The new drug-drug interaction monitoring applies to pharmacy claims submitted to FFS and MCOs (Aetna, AmeriHealth Caritas, Healthy Blue, Humana Healthy Horizons, Louisiana Healthcare Connections, and UnitedHealthcare). On October 28, 2023, Magellan Medicaid Administration (MMA) will serve as the Pharmacy Benefits Manager (PBM) for MCO pharmacy claims.

Point of Sale Drug-Drug Interaction of Sildenafil (Liqrev®) with Nitrates

An incoming pharmacy claim for sildenafil (Liqrev®) will deny when the recipient has an active prescription (a prescription in which the days' supply has not expired) for a nitrate. Conversely, an incoming pharmacy claim for a nitrate will deny when the recipient has an active prescription for sildenafil (Liqrev®).

Pharmacy claims with a drug-drug interaction edit will deny with the following:

MCO Only: The pharmacy claim will deny with a **NCPDP rejection code**.

FFS Only: **NCPDP rejection code 88** (DUR Reject Error) mapped to **EOB Code 471** (Drug-Drug Interaction).

Override provisions are available. After consultation with the prescriber to verify the necessity of the override, the pharmacist may override the drug-drug interaction denial. The pharmacist may override the claim denial after consultation with the prescriber by submitting:

NCPDP 439-E4 field (Reason for Service Code) **DD** (Drug-Drug Interaction)

NCPDP 440-E5 field (Professional Service Code) **MØ** (Prescriber Consulted)

NCPDP 441-E6 field (Result of Service Code) **1G** (Filled with Prescriber Approval)

Additional Information:

MCO Only: If an override is required, or additional assistance needed, contact Magellan's pharmacy help desk. (See contact information at the end of this document.)

Refer to <http://ldh.la.gov/assets/HealthyLa/Pharmacy/PDL.pdf> for the PDL, which is inclusive of the *Louisiana Uniform Prescription Drug Prior Authorization Form*, medication list, and clinical criteria.

If you have questions about the content of this memo, you may contact the FFS pharmacy help desk by phone at (800) 437-9101.

If you have questions about pharmacy claims billing, you may contact the appropriate plan at their pharmacy help desk listed in the chart below.

Healthcare Provider	Pharmacy Help Desk	Pharmacy Help Desk Phone Number
Aetna, AmeriHealth Caritas, Healthy Blue, Humana Healthy Horizons, Louisiana Healthcare Connections, UnitedHealthcare	Magellan	(800) 424-1664
Fee for Service	Gainwell Technologies	(800) 648-0790

Please forward this notice to other providers to assist with notification. Your continued cooperation and support of the Louisiana Medicaid Program efforts to coordinate care and improve health are greatly appreciated.

KS/MBW/GJS

c: Healthy Louisiana Plans
Melwyn B. Wendt
Gainwell Technologies
Magellan