



**State of Louisiana**  
Louisiana Department of Health  
Bureau of Health Services Financing

**MEMORANDUM**

**DATE:** September 25, 2023

**TO:** All Louisiana Medicaid Prescribing Providers and Pharmacists

**FROM:** Kimberly Sullivan, Interim Medicaid Executive Director *KCS*

**SUBJECT:** Louisiana Medicaid Pharmacy Single Pharmacy Benefits Manager (PBM) for Medicaid Managed Care Organizations

The Single Pharmacy Benefits Manager (PBM) for Managed Care Organizations (MCOs) original implementation of October 1, 2023 has been postponed. The new implementation date is October 28, 2023.

Effective October 28, 2023, Magellan Medicaid Administration Inc. will process all Medicaid MCO pharmacy claims. Magellan will serve as the single PBM for all six MCOs (Aetna, AmeriHealth Caritas, Healthy Blue, Humana Healthy Horizons, Louisiana Healthcare Connections, and United Healthcare).

**Claims Processing**

Pharmacy providers should continue to bill all six MCOs for pharmacy claims through October 27, 2023. Thereafter, starting October 28, 2023, MCO pharmacy claims should be submitted to Magellan Medicaid Administration (MMA).

BILL MAGELLAN for MCO CLAIMS STARTING OCTOBER 28, 2023			
Healthcare Provider	Billing	Pharmacy Prior Authorization	Pharmacy Help Desk Phone Number
Aetna, AmeriHealth Caritas, Healthy Blue, Humana Healthy Horizons, Louisiana Healthcare Connections, and United Healthcare	BIN: 025986 PCN: 1214172240 Group ID: LAMCOPBM  NCPDP Version/Release #: D.0	1-800-424-1664  Fax Number: 1-800-424-7402  Electronic: Enter prescriber PA at <a href="http://www.covernymeds.com">www.covernymeds.com</a>	1-800-424-1664

Note: Fee for Service pharmacy claims will continue to be submitted to Gainwell.

<b>BILLING THROUGH OCTOBER 27, 2023</b>			
<b>Healthcare Provider</b>	<b>Billing</b>	<b>Pharmacy Help Desk</b>	<b>Pharmacy Help Desk Phone Number</b>
Aetna	BIN: 610591 PCN: ADV Group: RX8834	CVS Health	(855) 364-2977
AmeriHealth Caritas	BIN: 019595 PCN: 06030000	PerformRx	(800) 684-5502
Fee for Service	BIN: 610514 PCN: LOUIPROD Group: N/A	Gainwell Technologies	(800) 648-0790
Healthy Blue	BIN: 020107 PCN: FG Group: WKLA	CVS	(833) 236-6194
Humana Healthy Horizons	BIN: 610514 PCN: LOUIPROD Group: HUMANA	Gainwell Technologies	(800) 648-0790
Louisiana Healthcare Connections	BIN: 004336 PCN: MCAIDADV Group: RX5444	CVS Caremark	(800) 311-0543
United Healthcare	BIN: 610494 PCN: 9999 Group: ACULA	Optum Rx	(866) 328-3108

**Additional Information:**

Pharmacy providers can contact the Magellan Provider Contracting Department at [rxnetworksdept@magellanhealth.com](mailto:rxnetworksdept@magellanhealth.com) to verify the pharmacy is contracted with Magellan.

A new Louisiana Medicaid Magellan Pharmacy website, <https://www.lamcopbmpharmacy.com> will go live on October 28, 2023.

If you have questions about the content of this memo, you may contact the FFS pharmacy help desk by phone at (800) 437-9101.

Please forward this notice to other providers to assist with notification. Your continued cooperation and support of the Louisiana Medicaid Program efforts to coordinate care and improve health are greatly appreciated.

KS/MBW/GJS

c:     Healthy Louisiana Plans  
       Melwyn B. Wendt  
       Gainwell Technologies