



State of Louisiana
Louisiana Department of Health
Bureau of Health Services Financing

MEMORANDUM

DATE: December 21, 2023

TO: All Louisiana Medicaid Prescribing Providers and Pharmacists

FROM: Kimberly Sullivan, Interim Medicaid Executive Director *KLS*

SUBJECT: Louisiana Medicaid Pharmacy Professional Dispensing Fee Change

Effective December 29, 2023, the Louisiana Medicaid Fee for Service (FFS) Pharmacy Program will increase the maximum allowed professional dispensing fee from \$10.99 to \$11.81. According to Louisiana State Legislature RS 46:460.36, the Medicaid Managed Care Organizations (MCOs) must reimburse local pharmacies at least the Fee for Service rate. The rate change applies to pharmacy claims submitted to FFS and MCOs (Aetna, AmeriHealth Caritas, Healthy Blue, Humana Healthy Horizons, Louisiana Healthcare Connections, and UnitedHealthcare).

Professional Dispensing Fee

FFS Only: The maximum allowable professional dispensing fee for a pharmacy claim is \$11.81.

MCO Only: The maximum allowable professional dispensing fee for a local pharmacy claim is \$11.81.

Pharmacy providers should submit the professional dispensing fee in **NCDPD field 507-F7** (dispensing fee paid).

Additional Information:

Pharmacy claims will be recycled in January 2024 for FFS and MCO local pharmacy claims back to October 1, 2023.

If you have questions about the content of this memo, you may contact the FFS pharmacy help desk by phone at (800) 437-9101.

FFS and MCO Professional Dispensing Fee Change

December 21, 2023

Page 2

If you have questions about pharmacy claims billing, you may contact the appropriate plan at their pharmacy help desk listed in the chart below.

Healthcare Provider	Pharmacy Help Desk	Pharmacy Help Desk Phone Number
Aetna, AmeriHealth Caritas, Healthy Blue, Humana Healthy Horizons, Louisiana Healthcare Connections, UnitedHealthcare	Magellan	(800) 424-1664
Fee for Service	Gainwell Technologies	(800) 648-0790

Please forward this notice to other providers to assist with notification. Your continued cooperation and support of the Louisiana Medicaid Program efforts to coordinate care and improve health are greatly appreciated.

KS/MBW/GJS

c: Healthy Louisiana Plans
 Melwyn B. Wendt
 Gainwell Technologies
 Magellan