

John Bel Edwards
GOVERNOR




Dr. Courtney N. Phillips
SECRETARY

State of Louisiana
Louisiana Department of Health
Bureau of Health Services Financing

MEMORANDUM

DATE: December 16, 2022

TO: All Louisiana Medicaid Prescribing Providers and Pharmacists

FROM: Tara A. LeBlanc, Medicaid Executive Director 

SUBJECT: Louisiana Medicaid Fee for Service (FFS) Pharmacy Claims Prior Authorization Adds Humana Healthy Horizons

Effective January 1, 2023, the Louisiana Medicaid Fee for Service (FFS) Pharmacy Program will also process prior authorization requests for Humana Healthy Horizons. Louisiana Medicaid providers can log into their account at [Louisiana Medicaid \(lamedicaid.com\)](https://lamedicaid.com) and submit electronic drug prior authorization (E-PA) requests for recipients enrolled in Fee for Service (FFS) and Humana Healthy Horizons. The E-PA application not only streamlines the submission and processing of requests, but also displays the request status at each point in the process. As requests are processed, the status is updated in real time in the application. The up-to-date status will reduce waiting time and delays.

How to Obtain a Prior Authorization (FFS and Humana Healthy Horizons Only)

A prior authorization for a recipient enrolled in FFS and Humana Healthy Horizons may be submitted by (1) electronic prior authorization (E-PA), (2) phone, (3) fax, or (4) mail.

Route	Submit* To:
Electronic Prior Authorization (E-PA)	Louisiana Medicaid (lamedicaid.com)
Phone	1-866-730-4357
Fax	1-866-797-2329
Mail	ULM College of Pharmacy- Rx PA Program 1800 Bienville Drive Monroe, LA 71201-3765

*The hours of operation for the ULM Prior Authorization Unit are 8 a.m. to 6 p.m. Central Time, Monday through Saturday.

FFS and Humana Healthy Horizons Electronic Prior Authorization (E-PA)

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Additional Information:

If you have any questions or require assistance with prior authorization for FFS or Humana, please call ULM PA helpdesk at 1-866-730-4357.

If you have questions about the content of this memo, you may contact the FFS pharmacy help desk by phone at (800) 437-9101.

If you have questions about pharmacy claims billing, you may contact the appropriate plan at their pharmacy help desk listed in the chart below.

Refer to the Preferred Drug List (PDL) for drugs requiring a prior authorization at <http://ldh.la.gov/assets/HealthyLa/Pharmacy/PDL.pdf>.

Please forward this notice to other providers to assist with notification. Your continued cooperation and support of the Louisiana Medicaid Program efforts to coordinate care and improve health are greatly appreciated.

TL/MBW/GJS

c: Healthy Louisiana Plans
 Melwyn B. Wendt
 Gainwell Technologies