

John Bel Edwards
GOVERNOR



Dr. Courtney N. Phillips
SECRETARY

State of Louisiana
Louisiana Department of Health
Bureau of Health Services Financing

MEMORANDUM

DATE: November 14, 2022

TO: All Louisiana Medicaid Prescribing Providers and Pharmacists

FROM: Tara A. LeBlanc, Medicaid Executive Director

SUBJECT: Humana Healthy Horizons

Effective January 1, 2023, an additional Managed Care Organization (MCO) will be added to Louisiana Medicaid. Humana Healthy Horizons will come onboard as another MCO offering services to Medicaid recipients. Louisiana Medicaid Pharmacy Program will now consist of Fee for Service (FFS) Medicaid and six MCOs (Aetna, AmeriHealth Caritas, Healthy Blue, Humana Healthy Horizons, Louisiana Healthcare Connections, and UnitedHealthcare).

Humana Healthy Horizons Pharmacy Billing

Humana Healthy Horizons will utilize the same Pharmacy Benefits Manager (Gainwell Technologies) as FFS Medicaid. Pharmacy claims to Humana Healthy Horizons should be submitted online at Point of Sale (POS) to Gainwell Technologies. The billing information for Humana Healthy Horizons is listed in the chart below.

| | |
|--------------|----------|
| BIN | 610514 |
| PCN | LOUIPROD |
| Group | HUMANA |

The BIN and PCN are the same as FFS billing, but with the addition of "HUMANA" as a group number.

Additional Information:

If you have questions about the content of this memo, you may contact the FFS pharmacy help desk by phone at (800) 437-9101.

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If you have questions about pharmacy claims billing, you may contact the appropriate plan at their pharmacy help desk listed in the chart below.

| Healthcare Provider | Pharmacy Help Desk | Pharmacy Help Desk Phone Number |
|----------------------------------|---------------------------|--|
| Aetna | CVS Health | (855) 364-2977 |
| AmeriHealth Caritas | PerformRx | (800) 684-5502 |
| Fee for Service | Gainwell Technologies | (800) 648-0790 |
| Healthy Blue | CVS | (833) 236-6194 |
| Humana Healthy Horizons | Gainwell Technologies | (800) 648-0790 |
| Louisiana Healthcare Connections | CVS Caremark | (800) 311-0543 |
| UnitedHealthcare | Optum Rx | (866) 328-3108 |

Please forward this notice to other providers to assist with notification. Your continued cooperation and support of the Louisiana Medicaid Program efforts to coordinate care and improve health are greatly appreciated.

TL/MBW/GJS

c: Healthy Louisiana Plans
 Melwyn B. Wendt
 Gainwell Technologies