

John Bel Edwards  
GOVERNOR



Dr. Courtney N. Phillips  
SECRETARY

**State of Louisiana**  
Louisiana Department of Health  
Bureau of Health Services Financing

**MEMORANDUM**

**DATE:** October 20, 2022

**TO:** All Louisiana Medicaid Prescribing Providers and Pharmacists

**FROM:** Tara A. LeBlanc, Medicaid Executive Director *TAL*

**SUBJECT:** Louisiana Medicaid Fee for Service (FFS) Electronic Drug Prior Authorization (E-PA)

Effective October 19, 2022, the Louisiana Medicaid Fee for Service (FFS) Pharmacy Program will implement an electronic drug prior authorization application. This application was developed in an effort to achieve a more streamlined prior authorization process. Louisiana Medicaid providers will be able to log into their account at [Louisiana Medicaid \(lamedicaid.com\)](https://lamedicaid.com) and submit electronic drug prior authorization requests for Fee for Service (FFS) recipients. The application not only streamlines the submission and processing of requests, but also displays the request status at each point in the process. As requests are processed, the status is updated in real time in the application. The up-to-date status will reduce waiting time and delays associated with manual ("submit and wait") submissions.

**How to Obtain a Prior Authorization (FFS Only)**

The electronic prior authorization offers an additional mechanism to submit a PA. This advancement in the prior authorization process, now allows a PA to be submitted by (1) electronic prior authorization (E-PA), (2) phone, (3) fax, or (4) mail.

Route	Submit* To:
Electronic Prior Authorization (E-PA)	<a href="https://lamedicaid.com">Louisiana Medicaid (lamedicaid.com)</a>
Phone	1-866-730-4357
Fax	1-866-797-2329
Mail	ULM College of Pharmacy- Rx PA Program 1800 Bienville Drive Monroe, LA 71201-3765

\*The hours of operation for the ULM Prior Authorization Unit are 8 a.m. to 6 p.m. Central Time, Monday through Saturday.

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**Additional Information:**

If you have any questions or require assistance with the E-PA, please call us at 1-866-730-4357. If you have questions about the content of this memo, you may contact the FFS pharmacy help desk by phone at (800) 437-9101.

Refer to the Preferred Drug List (PDL) for drugs requiring a prior authorization at <http://ldh.la.gov/assets/HealthyLa/Pharmacy/PDL.pdf>.

Please forward this notice to other providers to assist with notification. Your continued cooperation and support of the Louisiana Medicaid Program efforts to coordinate care and improve health are greatly appreciated.

TL/MBW/GJS

c:     Healthy Louisiana Plans  
       Melwyn B. Wendt  
       Gainwell Technologies