



State of Louisiana
Louisiana Department of Health
Bureau of Health Services Financing

MEMORANDUM

DATE: February 5, 2025
TO: All Louisiana Medicaid Prescribing Providers and Pharmacists
FROM: Kimberly Sullivan, Medicaid Executive Director *KCS*
SUBJECT: Drug File Search Tool

The Louisiana Medicaid Pharmacy Program has implemented a Drug File Search Tool. This tool will allow providers and external users to search for payable drugs submitted as pharmacy claims to Gainwell Technologies for FFS and to Prime Therapeutics, LLC for MCOs (Aetna, AmeriHealth Caritas, Healthy Blue, Humana Healthy Horizons, Louisiana Healthcare Connections, and UnitedHealthcare).

The Drug File Search Tool is located on lamedicaid.com, under "Provider Tools." The following applies to the Drug File Search Tool:

- Providers and external users may search for payable drugs or agents (i.e. diabetic supplies) in the pharmacy program by National Drug Code (NDC), Brand name, or generic name.
- The Drug File Search Tool is a snapshot of the daily payable status of an agent and not a "real time" update.
- The Drug File Search Tool indicates that a drug or agent is payable only. Payable drugs and agents are still subject to clinical edits, clinical authorization, and/or prior authorization, if applicable.

The Drug File Search Tool is an enhancement to the current tools available to providers. Providers are encouraged to use the tool in conjunction with the Single Preferred Drug List (PDL) for the status of payable drugs and agents.

Refer to https://www.lamedicaid.com/apps/druginquiry/Public_Drug_Inquiry.aspx for the drug file search tool.

Refer to <http://ldh.la.gov/assets/HealthyLa/Pharmacy/PDL.pdf> for the Single PDL.

Additional Information:

If you have questions about the content of this memo, you may contact the FFS pharmacy help desk by phone at (800) 437-9101.

FFS pharmacy claims should be submitted to Gainwell Technologies. MCO pharmacy claims should be submitted to Prime Therapeutics, LLC.

If you have questions about pharmacy claims billing, you may contact the appropriate plan at their pharmacy help desk listed in the chart below.

Healthcare Provider	Pharmacy Help Desk	Pharmacy Help Desk Phone Number
Aetna, AmeriHealth Caritas, Healthy Blue, Humana Healthy Horizons, Louisiana Healthcare Connections, UnitedHealthcare	Prime Therapeutics, LLC	(800) 424-1664
Fee for Service	Gainwell Technologies	(800) 648-0790

Please forward this notice to other providers to assist with notification. Your continued cooperation and support of the Louisiana Medicaid Program efforts to coordinate care and improve health are greatly appreciated.

KS/MBW/GJS

c: Healthy Louisiana Plans
 Kolynda Parker
 Melwyn B. Wendt
 Gainwell Technologies
 Prime Therapeutics, LLC