State of Louisiana

Louisiana Department of Health
Bureau of Health Services Financing

M E M O R A N D U M

DATE: October 5, 2020

TO: All Louisiana Medicaid Prescribing Providers and Pharmacists

FROM: Tara A. LeBlanc, Interim Medicaid Executive Director

SUBJECT: Louisiana Medicaid Pharmacy Point of Sale (POS) Diagnosis Code
Requirement for Select Medications - October 2020

Effective October 7, 2020, the Louisiana Medicaid Fee for Service (FFS) Pharmacy Program and Managed Care Organizations (MCOs) will implement Point of Sale (POS) diagnosis code requirements for select agents. The diagnosis code requirements apply to pharmacy claims submitted to FFS and MCOs (Aetna, AmeriHealth Caritas, Healthy Blue, Louisiana Healthcare Connections, and United Healthcare).

Select agents will require a diagnosis code entered at Point of Sale.

A pharmacy claim will deny at Point of Sale (POS) when there is a missing or invalid diagnosis code submitted in **NCPDP field 424-DO** (Diagnosis Code) with:

FFS Only: **NCPDP rejection code 39** (Missing or Invalid ICD-10 diagnosis code)
                 mapped to **EOB Code 575** (Missing or Invalid ICD-10 diagnosis code).

MCO Only: The pharmacy claim will deny with a **NCPDP rejection code**.

The agents listed in the following chart will require a valid diagnosis code in **NCPDP field 424-DO** (Diagnosis Code) at Point of Sale (POS).

Medication	Description of Diagnosis	ICD-10 Code
Spiriva Respimat® 1.25 mcg (tiotropium bromide)	Asthma	J45*
Spiriva Respimat® 2.5 mcg (tiotropium bromide)	COPD	J44*
Exjade®, Jadenu® (deferasirox) Brand & Generic	Age 2-9 Chronic Iron Overload Due to Blood Transfusions	E83.111
	Age≥10 Chronic Iron Overload Due to Blood Transfusions	E83.111
	Age≥10 Chronic Iron Overload Due to Non-Transfusion-Dependent Thalassemia Syndromes	D56.0, D56.1, D56.5, D56.8, D57.4*

** Any number or letter or combination of **UP TO FOUR** numbers and letters of an assigned ICD-10-CM diagnosis code*

Additional Information

FFS Only: Most pharmacy claim denials can be overridden in emergency situations at Point of Sale. If it is necessary to override the claim, "**03**" can be entered in **NCPDP field 418-DI** (Level of Service). Refer to www.lamedicaid.com for the POS User Guide for override procedures.

MCO Only: If an override is required, or additional assistance needed, contact the health plan. (See contact information at the end of this document.)

MCO and FFS: Refer to http://ldh.la.gov/assets/HealthyLa/Pharmacy/PDL.pdf for the PDL, which is inclusive of the *Louisiana Uniform Prescription Drug Prior Authorization Form,* medication list, and criteria.

If you have questions about the content of this memo, you may contact the FFS pharmacy help desk by phone at (800) 437-9101.

If you have questions about pharmacy claims billing, you may contact the appropriate plan at their pharmacy help desk listed in the chart below.

Healthcare Provider	Pharmacy Help Desk	Pharmacy Help Desk Phone Number
Aetna	CVS Health	(855) 364-2977
AmeriHealth Caritas	PerformRx	(800) 684-5502
Fee for Service	DXC Technology	(800) 648-0790
Healthy Blue	CVS	(833) 236-6194
Louisiana Healthcare Connections	CVS Caremark	(800) 311-0543
UnitedHealthcare	Optum Rx	(866) 328-3108

Please forward this notice to other providers to assist with notification. Your continued cooperation and support of the Louisiana Medicaid Program efforts to coordinate care and improve health are greatly appreciated.

TL/MBW

c: Healthy Louisiana Plans
      Melwyn B. Wendt
      DXC Technology