



UNISYS

With the implementation of the required entry of NDC information on professional, outpatient hospital, and hemodialysis center claims for physician-administered drugs, providers were informed that they may be contacted requesting a copy of office records that may include drug/NDC invoices and copies of the labels from the drug packages should audit questions arise. We have received a number of questions related to the effort involved in maintaining copies of labels from drug packages. As mentioned in the notice currently published on the LA Medicaid website, the statement reads "Requested records may include..." The intent of DHH was to state that when Medicaid staff attempts to verify the NDC used, the items listed in the notice are examples of what the provider may present as proof of the NDC used. If the provider has the invoice records, then copies of the labels from the drug packages are not necessary. However, if the provider has a bottle or box of the drug in question on hand, then a copy of the label may be requested by the Medicaid staff, but DHH is not requiring providers to copy all labels and keep them on file.