Louisiana Medicaid Management Information System (LMMIS)

Weekly Remittance Advices User Manual

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PROJECT INFORMATION

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1.0 OVERVIEW

The Weekly Remittance Advices application has been developed for Louisiana Medicaid Providers to access RAs via Provider Login account.
2.0 ACCESSING THE APPLICATION

This section provides information on how to access the Weekly Remittance Advices application via Provider Login. It includes instructions on how to establish an online account with Louisiana Medicaid and complete the Login ID and password process.

The Louisiana Department of Health (LDH) determines who is an authorized user defining all user access capabilities. Directions for establishing a valid online provider account are available on the Louisiana Medicaid website at www.lamedicaid.com. The Provider Web Account Registration Instructions link located on the left side of the Louisiana Medicaid main menu contains the instructions for setting up an online account.
Providers who are experiencing difficulty in establishing an account or with the application may contact the DXC Technology Technical Support Desk at 1-877-598-8753, Monday – Friday 8:00 a.m. – 5:00 p.m. CT or request support by e-mailing lasupport@molinahealthcare.com.

In order to access the Weekly Remittance Advices application, or any other secure application, users must navigate through the Provider Login section of the Louisiana Medicaid web site.

Open a web browser and enter the URL for Louisiana Medicaid at www.lamedicaid.com. Click the Provider Login button to continue.
At the Provider Login screen, users may read through the Notice to Users. In order to continue, users must enter their 10-digit National Provider Identifier (NPI) or 7-Digit Medicaid Provider ID in the field provided and enter the characters from the CAPTCHA image before clicking the Next button.
At the User Login screen, users must input their Login ID and Password before clicking the **Next** button to continue.

**Note:** Login ID and Password are case sensitive.
Users will be directed to the Provider Applications page where they can access their authorized applications.
Click the **Weekly Remittance Advices** link to continue.

### Provider Applications
- LAMEDICAID.COM Fact Sheet

### Claim Check
- Clear Claim Connection

### Restricted Provider Applications
- Batch Eligibility Verification System
- Batch Eligibility Verification System Pilot
- Claim Status Inquiry (5010 Version)
- Clear Claim Connection
- EFT Authorization
- Electronic Clinical Data Inquiry - ICD10
- Electronic Clinical Data Inquiry - ICD9
- Electronic Prior Authorization
- Electronic Remit 835
- Friends and Family
- Healthy Louisiana (Previously Bayou Health) Applications
- Medicaid Eligibility Verification System
- National Provider Identifier
- NPI Legacy Search
- Online 1099
- OSS Checks
- PA Requests for Case Managers
- PACE 830 Report System
- Prescriber Practices and Diabetes Management Admin
- Provider Locator Information
- SMO Applications
- Submitter Claims Denied AOE
- Submitter Contact Information
- Submitter Linked Providers
- **Weekly Remittance Advices**

**Note:** The list of applications shown here is comprehensive; therefore you may not see as many options on the Provider Applications page.
3.0 USING THE APPLICATION

*New Functionality*

Please note that with the new redesign, backwards navigation throughout any application can be done by clicking on the breadcrumb trail located on the blue ribbon at the top of any screen.

Users also have access to a Print screen button located on the top right hand corner of every screen.

The *Weekly Remittance Advices* Application has been developed for Louisiana Medicaid Providers to register their NPI(s) with Louisiana Medicaid. It lists the last five remittance advices for downloading, and alerts and changes to providers’ prescribed applications and policy updates.

Once you have selected the Weekly Remittance Advices link, you will be presented with the last five weekly remittance advices. Click on the *Download* link in the Remit column across from date of the Remit you want to save or view.
After you select View the download list appears.

Additionally, on this page you can select the *Remittance Advice Message* link, which will bring you directly to the RA search page; the RA User Manual, which will lead you to an FAQ document, or you can use the Main Menu link to bring you back to the home page menu.
3.1 Remittance Advice Message Search Page

Once you select the Remittance Advice Message link, you will be directed to the RA search page.

To search for a Provider Update Issue, select the drop down menu to choose the corresponding month.
When you select the month, a PDF for Louisiana Medicaid’s Provider Update will appear:

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Medication Adherence in Patients with Hypertension

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Medication adherence refers to whether a patient takes their medications as prescribed, as well as whether they continue to take a prescribed medication. (See Table 1.) Medication non-adherence is a critical issue in healthcare today, as studies have shown that it is common and is associated with adverse outcomes as well as increased healthcare costs. Around 20% to 30% of medication prescriptions are never filled, and prescriptions are not taken for the prescribed duration about 50% of the time. Each year in the United States, medication non-adherence accounts for 125,000 deaths and 11% of hospitalizations.

Non-adherence can be especially harmful as it relates to the treatment of chronic conditions such as hypertension. Hypertension is one of the leading causes of heart disease and stroke. Approximately one in every three U.S. adults, about 75 million people, has hypertension, which contributes to approximately 1,000 deaths per day. Only half of those diagnosed have their hypertension under control. Although taking antihypertensive medication as prescribed increases the odds of keeping blood pressure under control by 45% as compared to not taking them as prescribed, medication non-adherence in patients with hypertension is common. The nature of hypertension presents specific challenges for medication adherence. Many patients do not fully understand the definition, the causes, or the potential results of uncontrolled hypertension. Antihypertensive therapy often includes multiple medications and may result in
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To search for a Weekly RA message, select the drop down menu to choose the corresponding week.

The RA Messages for that week will open in a separate web page.
Alternatively, you can search Provider Update issues and/or RAs via the search field.

Once you’ve selected your search criteria and entered the Search button, your results will appear:

Selecting a hyperlink will bring you to the specific PDF of the Provider Update or web page of the RA Message.