Louisiana Medicaid Management Information System (LMMIS)

Prescriber Practices and Diabetes Management User Manual

Date Created: 03/15/2017
Date Modified: 12/03/2018

Prepared By
Technical Communications Group
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# Project Information

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<td>Technical Communications Group, DXC Technology LMMIS QA</td>
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<th>Description of Change</th>
<th>LIFT</th>
<th>By</th>
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<tr>
<td>03/15/2017</td>
<td>Initial draft</td>
<td></td>
<td>T. Tate</td>
</tr>
<tr>
<td>04/05/2017</td>
<td>Reflecting Application Updates</td>
<td>10733</td>
<td>B. Beathley</td>
</tr>
<tr>
<td>09/04/2018</td>
<td>Updated as per LAMedicaid Secure Redesign.</td>
<td>10733</td>
<td>J. Lavigne</td>
</tr>
<tr>
<td>12/03/2018</td>
<td>Updated as per DXC Rebranding LIFT</td>
<td>11467</td>
<td>J. Lavigne</td>
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1.0 OVERVIEW

The DSS and Clinical Disease Management application is accessed using the same process to access all other restricted provider applications located on the external website. Registered prescribing providers with active online accounts may log on via the Louisiana Medicaid home page to access the new “Prescriber Practices and Disease Management” link accessible from the “Providers Applications Area” web page.

Only providers with the predetermined number or more unduplicated Medicaid recipients will have access to the new “Prescriber Practices and Disease Management” link. If the provider does not have access to this link, they will not see the link under the “Restricted Providers Applications” listing seen on the Providers Applications Area web page. A fifteen minute time-out will be deployed if the logged in provider fails to access the new application within this time frame.
2.0 ACCESSING THE APPLICATION

This section provides information on how to access the Prescriber Practices and Diabetes Management application via Provider Login. It includes instructions on how to establish an online account with Louisiana Medicaid and complete the Login ID and password process.

The Louisiana Department of Health (LDH) determines who is an authorized user defining all user access capabilities. Directions for establishing a valid online provider account are available on the Louisiana Medicaid website at www.lamedicaid.com. The Provider Web Account Registration Instructions link located on the left side of the Louisiana Medicaid main menu contains the instructions for setting up an online account.
Providers who are experiencing difficulty in establishing an account or with the application may contact the DXC Technology Technical Support Desk at 1-877-598-8753, Monday – Friday 8:00 a.m. – 5:00 p.m. CT or request support by e-mailing lasupport@molinahealthcare.com.

In order to access the Prescriber Practices and Diabetes Management application, or any other secure application, users must navigate through the Provider Login section of the Louisiana Medicaid web site.

Open a web browser and enter the URL for Louisiana Medicaid at www.lamedicaid.com. Click the Provider Login button to continue.
At the Provider Login screen, users may read through the Notice to Users. In order to continue, users must enter their 10-digit National Provider Identifier (NPI) or 7-Digit Medicaid Provider ID in the field provided and enter the characters from the CAPTCHA image before clicking the Next button.
At the User Login screen, users must input their Login ID and Password before clicking the **Next** button to continue.

**Note:** Login ID and Password are case sensitive.
Users will be directed to the Provider Applications page where they can access their authorized applications.
Once logged in, the Provider Applications Area screen is displayed. Click the **Prescriber Practices and Diabetes Management** link to continue.

- PA Requests for Case Managers
- PACE 820 Report System
- Prescriber Practices and Diabetes Management

**New Functionality**

Please note that with the new redesign, backwards navigation throughout any application can be done by clicking on the breadcrumb trail located on the blue ribbon at the top of any screen.

Users also have access to a **Print** screen button located on the top right hand corner of every screen.
3.0 USING THE APPLICATION

From the Peer Based Profiling Program Website Administrative Access Page, select a Medicaid Provider ID Number to view the next page.
The next page provides you with helpful information about your prescribing practices demographics and Medicaid diabetes patients.

To view the next page with more helpful information about viewing reports, click the “Click here to proceed to next page” hyperlink.

The next page is more detailed information broken down about reading information information in each report.
3.1 Peer-Based Profile

To view your Peer Based Profile click the hyperlink that says “Click here To View Your Peer Based Profile”.

![Image of Peer Based Profile page from Louisiana Medicaid]

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**HELPFUL HINTS TO UNDERSTAND THE REPORTS**

**YOUR MEDICAID PRESCRIBING PRACTICES**

For period: 12 months

The chart below displays detailed data for each area of analysis. It includes your specific demographic information, breakdowns of prescribing details, and the top ten therapeutic drug classes by volume and cost.

The peer comparison by ACRONYM appears in each chart. Each peer comparison by ACRONYM enables you to understand how you can rate your peer average relative to the peer average. For example, your “number of prescriptions” may be 200, while the “average” may be 200. This indicates that during the 12 months time period of the report, you prescribed for more recipients than the average number of recipients in your specialty.

Your practice will appear to be different depending on your practice setting and demographics. Key indicators noted by (*) on chart B (Practice ranking) are measures that seem to have a strong correlation to variance among peers in your specialty group.

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**YOUR PRESCRIBING PRACTICES ON MEDICAID DIABETES PATIENTS**

For period: 12 months

Threshold: >100 Medicaid recipients treated during the last 6 months of focus period

Treated at least one diabetes patient in the focus period **

**DATA SOURCES:**

1. Percentage of diabetes patients in your practice testing HbA1c or testing during any year period.
2. Percentage of diabetes patients (>17 yrs) in your practice monitoring LDL, or testing HbA1c or testing during any year period.
3. Percentage of patients in your practice who are currently prescribed an ACE inhibitor or ARB.
4. Link the list of your diabetes patients meeting above criteria.
5. Link to access an ACRONYM diabetes management guidelines and link to CMS Diabetes Management Articles.

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Annotations identified using HEDIS guidelines as defined by HEDIS 2008, sec. 2, Comprehensive Endo Care.

Represents all prescriptions (based on Medicaid paid claims only) by the enrollee’s prescribing physician only. Does not include any treatments for which Medicaid was not the payer.

Aggregate reports can contain isolated incorrect individual provider claim calculation information.
When you click the *Peer-Based Profile* link, the Prescriber Practitioner Profile Analysis report will open.

![Prescriber Practitioner Profile Analysis Report](image)

**Table: Prescriber Practitioner Profile Analysis Report**

<table>
<thead>
<tr>
<th><strong>Recipient Demographics</strong></th>
<th><strong>Recipient Demographics</strong></th>
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<tbody>
<tr>
<td><strong>Gender Distribution</strong></td>
<td><strong>Gender Distribution</strong></td>
</tr>
<tr>
<td>Percent of Adult Males</td>
<td>6.10%</td>
</tr>
<tr>
<td>Percent of Adult Females</td>
<td>33.40%</td>
</tr>
<tr>
<td>Percent of Children</td>
<td>58.50%</td>
</tr>
<tr>
<td><strong>Average Age</strong></td>
<td><strong>Average Age</strong></td>
</tr>
<tr>
<td>Average Age of Adult Male</td>
<td>38.70</td>
</tr>
<tr>
<td>Average Age of Adult Female</td>
<td>38.60</td>
</tr>
<tr>
<td>Average Age of Child</td>
<td>7.20</td>
</tr>
<tr>
<td><strong>Age Distribution</strong></td>
<td><strong>Age Distribution</strong></td>
</tr>
<tr>
<td>Less than 1 year</td>
<td>11 3.3%</td>
</tr>
<tr>
<td>1 - 5 years</td>
<td>85 25.4%</td>
</tr>
<tr>
<td>6 - 14 years</td>
<td>62 18.5%</td>
</tr>
<tr>
<td>15 - 18 years</td>
<td>38 11.3%</td>
</tr>
<tr>
<td>19 - 44 years</td>
<td>90 26.9%</td>
</tr>
<tr>
<td>45 - 64 years</td>
<td>49 14.6%</td>
</tr>
<tr>
<td>65 years and above</td>
<td>0 0.0%</td>
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**Practice Totals**

- Number of Recipients: 335 Rank 70
- Number of Prescriptions: 786 Rank 104
- Total Rx Cost: $7,934.77 Rank 109

**Prescriptions/Recipient**

- Prescriptions/Recipient: 2.30 Rank 93

**Rx Cost/Patient**

- Rx Cost/Patient: $89.55 Rank 102

**Prescriber Group Averages**

- Number of Recipients: 451
- Number of Prescriptions: 4,387
- Total Rx Cost: $136,726.58

**Prescriptions/Recipient**

- Prescriptions/Recipient: 9.70

**Rx Cost/Patient**

- Rx Cost/Patient: $311.17
- Rx Cost/Patient: $303.10
3.2 The Diabetes Management Profile

To view your Diabetes Management Profile click the hyperlink that says “Click here To View Your Diabetes Management Profile”
When you click the *Diabetes Management Profile* link, the Diabetes Management Profiling Program overview is displayed. On this page, you can view the practitioner information as well as the Complete ADA Guidelines and the ULM for Diabetes Disease Management Publications.

It is also on this page that you can access a Diabetes Analysis Report.
When you select the Diabetes Analysis Report link, the Diabetes Analysis Report report will open.

From the Diabetes Management Profiling Program page, you can also view the information related to Patients Who May Meet the Listed Diabetes Criteria by clicking the appropriate link.
The following data will be displayed:

Additionally, you can select the respective buttons at the bottom of the Diabetes Management Profiling Program page to return to the previous page or print the page.