



Louisiana Medicaid Management Information System (LMMIS)

Electronic Clinical Data Inquiry (ICD10) User Manual

Date Created: 03/16/2017
Date Modified: 11/09/2020

Prepared By
Technical Communications Group

PROJECT INFORMATION

Document Title	Louisiana Medicaid Management Information System (LMMIS) – Electronic Clinical Data Inquiry (ICD10) User Manual		
Author	Technical Communications Group, Gainwell Technologies LMMIS QA		
	Revision History		
Date	Description of Change	LIFT	By
03/16/17	Initial draft		Bria Beathley
08/07/18	Updated as per LAMedicaid Secure Redesign	10733	J. Lavigne
12/03/18	Updated as per DXC Rebranding LIFT	11467	J. Lavigne
07/16/20	Updated screenshots for LAMedicaid Unsecure Redesign	11689	J. Lavigne
11/09/20	Updated document as per Gainwell Rebrand.	12081	J. Lavigne

Copyright and Disclosure Statement

<https://gainwelltechnologies.com/copyright/>

Exercise caution to ensure the use of this information and/or software material complies with the laws, rules, and regulations of the jurisdictions with the respect to which it is used. The information contained herein is subject to change without notice upon LDH approval. Revisions may be issued to advise of such changes and/or additions.

All rights reserved. This document may be copied.

TABLE OF CONTENTS

1.0	ACCESSING THE APPLICATION	1
2.0	USING THE APPLICATION	7
2.1	Clinical Drug Inquiry	9
2.2	Physical/EPSTD Encounters.....	10
2.3	Outpatient Procedures.....	11
2.4	Specialist Services	12
2.5	Ancillary Services.....	13
2.6	Lab and X-Ray Services.....	14
2.7	Emergency Room Services	15
2.8	Inpatient Services.....	16

1.0 ACCESSING THE APPLICATION

This section provides information on how to access the **Electronic Clinical Data Inquiry - ICD10** application via Provider Login. It includes instructions on how to establish an online account with Louisiana Medicaid and complete the Login ID and password process.

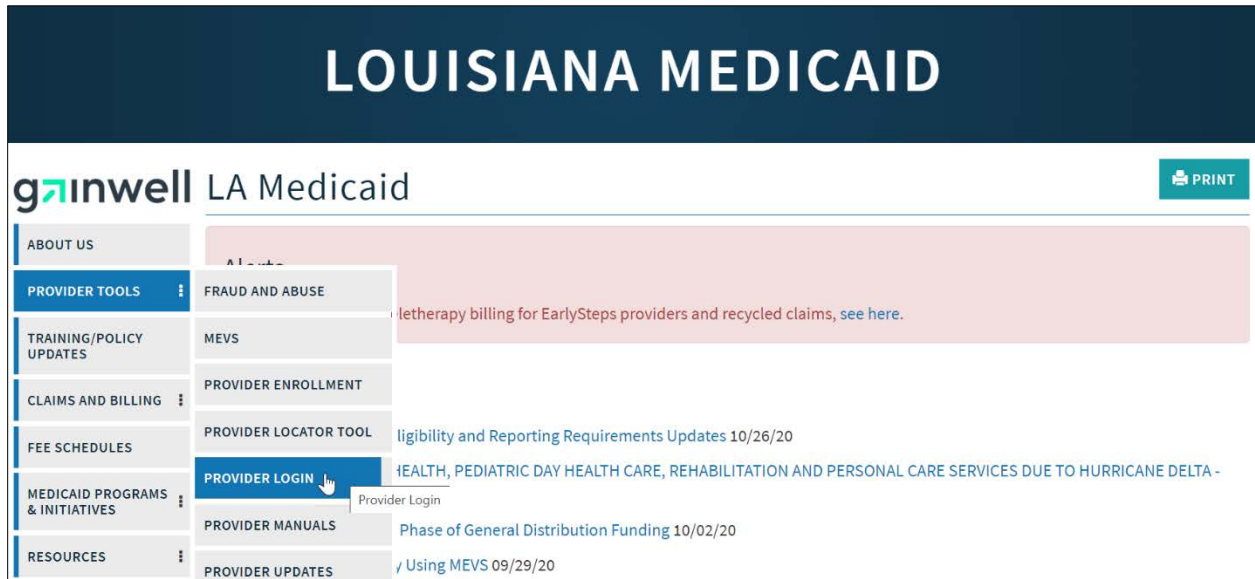
The Louisiana Department of Health (LDH) determines who is an authorized user defining all user access capabilities. Directions for establishing a valid online provider account are available on the Louisiana Medicaid website at www.lamedicaid.com under the **Website Enrollment** link located under **Provider Tools** on the left side of the main menu.



Providers who are experiencing difficulty in establishing an account or with the application may contact the Gainwell Technologies **Technical Support Desk at 1-877-598-8753**, Monday – Friday 8:00 a.m. – 5:00 p.m. CT or request support by e-mailing lasupport@dxc.com.

In order to access the **Electronic Clinical Data Inquiry - ICD10 application**, or any other secure application, users must navigate through the Provider Login section of the Louisiana Medicaid web site.

Open a web browser and enter the URL for Louisiana Medicaid at www.lamedicaid.com. Click the **Provider Login** link under **Provider Tools** on the left side of the main menu to continue.



At the Provider Login screen, users may read through the Notice to Users. In order to continue, users must enter their 10-digit National Provider Identifier (NPI) or 7-Digit Medicaid Provider ID in the field provided and enter the characters from the CAPTCHA image before clicking the **Next** button.

LOUISIANA MEDICAID

You are here : Louisiana Medicaid > Provider Login


gainwell Provider Login PRINT

Help

Please enter your 10-digit National Provider Identifier (NPI) or 7-Digit Medicaid Provider ID

Note: Non-FFS Behavioral Health Providers should use their NPI to login.

For security purposes, please enter the characters from the CAPTCHA image



NOTICE TO USERS

This is Louisiana's Medicaid information and is the property of Gainwell Technologies and Louisiana Department of Health. It is for authorized use only. **Users (authorized or unauthorized) have no explicit or implicit expectation of privacy.**

Any or all uses of this website and all files on this system may be intercepted, monitored, recorded, copied, audited, inspected, and disclosed to authorized site, Louisiana Department of Health, and law enforcement personnel, as well as authorized officials of other agencies, both domestic and foreign. **By using this system, the user consents to such interception, monitoring, recording, copying, auditing, inspection, and disclosure at the discretion of authorized site or Louisiana Department of Health.**

Unauthorized or improper use of this website may result in administrative disciplinary action and civil and criminal penalties. **By continuing to access this website you indicate your awareness of and consent to these terms and conditions of use. LOG OFF IMMEDIATELY if you do not agree to the conditions stated in this warning.**

NEXT

At the User Login screen, users must input their Login ID and Password before clicking the **Next** button to continue.

Note: Login ID and Password are case sensitive.

LOUISIANA MEDICAID

You are here : LAMedicaid.com

User Login

Please enter your Restricted Applications' Login ID and Password.
Remember the Login ID and Password are case sensitive.

Login ID

Password

Need help?

- [Forgot Your Login ID?](#)
- [Forgot Your Password?](#)
- [Forgot login ID and Password?](#)

PREVIOUS **NEXT** ←

Users will be directed to the Provider Applications page where they can access their authorized applications

You are here : LAMedicaid.com

Provider Applications

The application(s) listed below are for authorized use only. Click on an application link to access the application.

Provider Applications

- LAMEDICAID.COM Fact Sheet

Claim Check

- Clear Claim Connection

Restricted Provider Applications

- Batch Eligibility Verification System
- Batch Eligibility Verification System Pilot
- Claim Status Inquiry (5010 Version)
- EFT Authorization
- Electronic Clinical Data Inquiry - ICD10
- Electronic Clinical Data Inquiry - ICD9
- Electronic Prior Authorization
- Electronic Remit 835
- Friends and Family
- Healthy Louisiana (Previously Bayou Health) Applications
- Medicaid Eligibility Verification System
- National Provider Identifier
- NPI Legacy Search
- Online 1099
- OSS Checks
- PA Requests for Case Managers
- PACE 820 Report System
- Prescriber Practices and Diabetes Management Admin
- Provider Locator Information
- SMO Applications
- Submitter Claims Denied All 9
- Submitter Contact Information
- Submitter Linked Providers
- Weekly Remittance Advices

Click the **Electronic Clinical Data Inquiry - ICD10** link to continue.

Restricted Provider Applications

- [Batch Eligibility Verification System](#)
- [Batch Eligibility Verification System Pilot](#)
- [Chisholm Paragraph 10 File Download](#)
- [Claim Status Inquiry \(5010 Version\)](#)
- [Clear Claim Connection](#)
- [EFT Authorization](#)
- [Electronic Clinical Data Inquiry - ICD10](#)
- [Electronic Clinical Data Inquiry - ICD9](#)
- [Electronic Prior Authorization](#)
- [Electronic Remit 835](#)
- [Friends and Family](#)

2.0 USING THE APPLICATION

New Functionality

Please note that with the new redesign, backwards navigation throughout any application can be done by clicking on the breadcrumb trail located on the blue ribbon at the top of any screen.

Users also have access to a **Print** screen button located on the top right hand corner of every screen.



The Electronic Clinical Data Inquiry (eCDI) Web Application provides a secure, web based tool for providers to submit clinical data inquiries on the following aspects of a recipient's health services history:

- ❖ Clinical Drug Inquiry
- ❖ Outpatient Procedures
- ❖ Ancillary Services
- ❖ Emergency Room Services
- ❖ Physician/EPSTD Encounters
- ❖ Specialist Services
- ❖ Lab and X-Ray Services
- ❖ Inpatient Services

Electronic Clinical Data Inquiry - ICD10

Recipient's Medicaid ID Number or CCN:

Recipient's Date of Birth:

In order to receive the clinical data reports, the user must enter **Medicaid ID Number** or **16-digit CCN (Card Control Number)** and **Date of Birth**. Click on the **Find Recipient** button to proceed.

The screenshot shows the 'Electronic Clinical Data Inquiry - ICD10' search interface. It features a search form with the following fields and values:

- Recipient's Medicaid ID Number or CCN:** 11040000000000000000
- Recipient's Date of Birth:** 05/01/1984
- Recipient's Name:** @1104, LOU
- Recipient's Sex:** M
- Recipient's Age:** 33

Below the search fields, there are eight buttons for selecting clinical data categories:

- Clinical Drug Inquiry
- Physician/EPSTD Encounters
- Outpatient Procedures
- Specialist Services
- Ancillary Services
- Lab and X-Ray Services
- Emergency Room Services
- Inpatient Services

Once the recipient has been properly identified to the e-CDI application (and any alerts like the one shown above have been cleared), the user may specify the clinical data to view by clicking on one of the eight buttons:

- ❖ Clinical Drug Inquiry
- ❖ Outpatient Procedures
- ❖ Ancillary Services
- ❖ Emergency Room Services
- ❖ Physician/EPSTD Encounters
- ❖ Specialist Services
- ❖ Lab and X-Ray Services
- ❖ Inpatient Services

2.8 Inpatient Services

If the user selects the **Inpatient Services** button from the e-CDI Main Menu, then the e-CDI will respond with a history of inpatient services, listed in reverse chronological order, detailing the number, to and from dates of service (DOS), the Primary Diagnosis Code for the service, the primary service description, the secondary diagnosis code, the secondary service description, the provider type (PT) code, and the provider specialty (PS) code.

e-CDI Inpatient Services

PRINT

Recipient's Medicaid ID Number or CCN:

Recipient's Date of Birth:

Recipient's Name:

Recipient's Sex: F Recipient's Age: 23

Click below to Select the IP Inst. History Period:

Last Month
 Last 6 Months
 Last 12 Months

INPATIENT ADMISSIONS ARE LISTED IN REVERSE CHRONOLOGICAL ORDER (Most Recent Adm First)

Num	From DOS	Thru DOS	Diagnoses	Health Plan Identifier	PT	PS
<<Prev Next>>						
PT=Provider Type, PS= Provider Specialty (move the cursor over the PT or PS column to display a description of the code)						

You can modify the contents of the report by clicking on the radio buttons for **Last Month, Last 6 Months, or Last 12 Months**.

Moving the cursor over the PT or PS column will display a description of the code. Use the <<Prev Next>> links to scroll forward and back through multiple screen displays.