### PROJECT INFORMATION

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<tr>
<th>Date</th>
<th>Description of Change</th>
<th>LIFT</th>
<th>By</th>
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<tbody>
<tr>
<td>03/16/17</td>
<td>Initial draft</td>
<td></td>
<td>Bria Beathley</td>
</tr>
<tr>
<td>08/07/18</td>
<td>Updated as per LAMedicaid Secure Redesign</td>
<td>10733</td>
<td>J. Lavigne</td>
</tr>
<tr>
<td>12/03/18</td>
<td>Updated as per DXC Rebranding LIFT</td>
<td>11467</td>
<td>J. Lavigne</td>
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1.0 ACCESSING THE APPLICATION

This section provides information on how to access the Electronic Clinical Data Inquiry - ICD10 application via Provider Login. It includes instructions on how to establish an online account with Louisiana Medicaid and complete the Login ID and password process.

The Louisiana Department of Health (LDH) determines who is an authorized user defining all user access capabilities. Directions for establishing a valid online provider account are available on the Louisiana Medicaid website at www.lamedicaid.com. The Provider Web Account Registration Instructions link located on the left side of the Louisiana Medicaid main menu contains the instructions for setting up an online account.
Providers who are experiencing difficulty in establishing an account or with the application may contact the DXC Technology Technical Support Desk at 1-877-598-8753, Monday – Friday 8:00 a.m. – 5:00 p.m. CT or request support by e-mailing lasupport@molinahealthcare.com.

In order to access the Electronic Clinical Data Inquiry - ICD10 application, or any other secure application, users must navigate through the Provider Login section of the Louisiana Medicaid web site.

Open a web browser and enter the URL for Louisiana Medicaid at www.lamedicaid.com. Click the Provider Login button to continue.
At the Provider Login screen, users may read through the Notice to Users. In order to continue, users must enter their 10-digit National Provider Identifier (NPI) or 7-Digit Medicaid Provider ID in the field provided and enter the characters from the CAPTCHA image before clicking the Next button.
At the User Login screen, users must input their Login ID and Password before clicking the **Next** button to continue.

**Note:** Login ID and Password are case sensitive.
Users will be directed to the Provider Applications page where they can access their authorized applications.
Click the **Electronic Clinical Data Inquiry - ICD10** link to continue.
2.0 USING THE APPLICATION

New Functionality

Please note that with the new redesign, backwards navigation throughout any application can be done by clicking on the breadcrumb trail located on the blue ribbon at the top of any screen.

Users also have access to a Print screen button located on the top right hand corner of every screen.

The Electronic Clinical Data Inquiry (eCDI) Web Application provides a secure, web based tool for providers to submit clinical data inquiries on the following aspects of a recipient’s health services history:

- Clinical Drug Inquiry
- Outpatient Procedures
- Ancillary Services
- Emergency Room Services
- Physician/EPSDT Encounters
- Specialist Services
- Lab and X-Ray Services
- Inpatient Services
In order to receive the clinical data reports, the user must enter Medicaid ID Number or 16-digit CCN (Card Control Number) and Date of Birth. Click on the Find Recipient button to proceed.

Once the recipient has been properly identified to the e-CDI application (and any alerts like the one shown above have been cleared), the user may specify the clinical data to view by clicking on one of the eight buttons:

- Clinical Drug Inquiry
- Physician/EPSDT Encounters
- Outpatient Procedures
- Specialist Services
- Ancillary Services
- Lab and X-Ray Services
- Emergency Room Services
- Inpatient Services
2.1 Clinical Drug Inquiry

If the user selects the Clinical Drug Inquiry button from the e-CDI Main Menu, then the e-CDI will respond with a prescription history, listed in reverse chronological order, detailing the number, date of service (DOS), Brand or Trade name of the pharmaceutical, a generic description of the pharmaceutical, the strength of the dosage, the route of delivery of the drug, the quantity of items that filled the prescription, the number of days the prescription should supply, a code for Provider Type (PT), and a code for the Provider Specialty (PS):

You can modify the contents of the report by clicking on the radio buttons for This Month, Prior Month, or Last 12 Months.

Moving the cursor over the PT or PS column will display a description of the code. Use the <<<Prev Next>>> links to scroll forward and back through multiple screen displays.
2.2 Physical/EPSDT Encounters

If the user selects the Physical/EPSDT Encounters button from the e-CDI Main Menu, then the e-CDI will respond with a history of Physical/EPSDT services, listed in reverse chronological order, detailing the number, date of service (DOS), the Diagnosis Code (ICD9), the Diagnosis Code (ICD10), the Procedure Code for the service, a description of the procedure, a code for Provider Type (PT), and a code for the Provider Specialty (PS).

You can modify the contents of the report by clicking on the radio buttons for *Last Month, Last 6 Months, or Last 12 Months.*

Moving the cursor over the PT or PS column will display a description of the code. Use the <<Prev Next>> links to scroll forward and back through multiple screen displays.
2.3 **Outpatient Procedures**

If the user selects the **Outpatient Procedures** button from the e-CDI Main Menu, then the e-CDI will respond with a history of outpatient procedures, listed in reverse chronological order, detailing the number, date of service (DOS), the Diagnosis Code (ICD9), the Diagnosis Code (ICD10), the Procedure Code, a description of the procedure, a code for Provider Type (PT), and a code for the Provider Specialty (PS):

You can modify the contents of the report by clicking on the radio buttons for **Last Month, Last 6 Months, or Last 12 Months**.

Moving the cursor over the PT or PS column will display a description of the code. Use the `<<Prev Next>>` links to scroll forward and back through multiple screen displays.
2.4 Specialist Services

If the user selects the Specialist Services button from the e-CDI Main Menu, then the e-CDI will respond with a history of specialist services, listed in reverse chronological order, detailing the number, date of service (DOS), the Procedure Code for the service, a description of the procedure, a code for Provider Type (PT), and a code for the Provider Specialty (PS):

You can modify the contents of the report by clicking on the radio buttons for Last Month, Last 6 Months, or Last 12 Months.

Moving the cursor over the PT or PS column will display a description of the code. Use the <<Prev Next>> links to scroll forward and back through multiple screen displays.
2.5 Ancillary Services

If the user selects the **Ancillary Services** button from the e-CDI Main Menu, then the e-CDI will respond with a history of ancillary services, listed in reverse chronological order, detailing the number, date of service (DOS), the Procedure Code for the service, a description of the procedure, a code for Provider Type (PT), and a code for the Provider Specialty (PS).

![Ancillary Services Table](image)

You can modify the contents of the report by clicking on the radio buttons for *Last Month, Last 6 Months, or Last 12 Months*.

Moving the cursor over the PT or PS column will display a description of the code. Use the <<Prev Next>> links to scroll forward and back through multiple screen displays.
2.6 **Lab and X-Ray Services**

If the user selects the **Lab and X-Ray Services** button from the e-CDI Main Menu, then the e-CDI will respond with a history of lab and X-ray services, listed in reverse chronological order, detailing the number, date of service (DOS), the Diagnosis Code (ICD9), the Diagnosis Code (ICD10), the procedure code, and a description of the procedure.

You can modify the contents of the report by clicking on the radio buttons for *Last Month, Last 6 Months, or Last 12 Months.*

Moving the cursor over the PT or PS column will display a description of the code. Use the `<Prev Next>` links to scroll forward and back through multiple screen displays.
2.7 Emergency Room Services

If the user selects the Emergency Room Services button from the e-CDI Main Menu, then the e-CDI will respond with a history of emergency room services, listed in reverse chronological order, detailing the number, date of service (DOS), the Diagnosis Code (ICD9), the Diagnosis Code (ICD10), the Procedure Code for the service, a description of the procedure, a code for Provider Type (PT), and a code for the Provider Specialty (PS).

You can modify the contents of the report by clicking on the radio buttons for Last Month, Last 6 Months, or Last 12 Months.

Moving the cursor over the PT or PS column will display a description of the code. Use the <<Prev Next>> links to scroll forward and back through multiple screen displays.
2.8 **Inpatient Services**

If the user selects the **Inpatient Services** button from the e-CDI Main Menu, then the e-CDI will respond with a history of inpatient services, listed in reverse chronological order, detailing the number, to and from dates of service (DOS), the Primary Diagnosis Code for the service, the primary service description, the secondary diagnosis code, the secondary service description, the provider type (PT) code, and the provider specialty (PS) code.

![Image of e-CDI Inpatient Services](image)

You can modify the contents of the report by clicking on the radio buttons for **Last Month, Last 6 Months, or Last 12 Months**.

Moving the cursor over the PT or PS column will display a description of the code. Use the `<Prev Next>` links to scroll forward and back through multiple screen displays.