Attention: All Providers

Revisions have been made to the on-line Medicaid Recipient Insurance Information Update form found in lamedicaid.com. A drop-down box was added to the TO: field listing all 5 Bayou Health plan’s names, fax and phone numbers, as well as DHH’s fax and phone number. Providers should select and fax the form to the correct Bayou Health plan for each Medicaid recipient. If the recipient is still in traditional Medicaid (no plan), the form should be faxed to DHH. This will assure that the appropriate persons are receiving the forms and completing the updates in a timely manner. The previous form is now obsolete so this form should no longer be submitted. Please use revised form only. See instructions below to locate form in lamedicaid.com.

Click on Forms/Files/User Manuals on the left navigational bar. Then, click on Online Forms. Scroll down to Medicaid Recipient Insurance Information Update Form - Private Insurance Plans and Medicare Advantage Plans. Fill in form, print and fax to the plan or DHH.

If you have questions, please call Jackie Porta @ 225-342-9463 or Danny Murnane @ 225-342-4902. Thank you for your cooperation in this matter.