



State of Louisiana
Louisiana Department of Health
Bureau of Health Services Financing

MEMORANDUM

DATE: March 5, 2021
TO: Medicaid Providers
FROM: Louisiana Medicaid
SUBJECT: New Medicaid Provider Enrollment Portal to Launch in April 2021

Louisiana Medicaid is launching the new Louisiana Medicaid Provider Enrollment Portal in **April 2021** to screen and enroll all Medicaid providers. The enrollment portal is being designed to meet Centers for Medicare and Medicaid Services (CMS) requirements and **must be used by all Medicaid providers.**

All current providers, whether participating as a fee-for-service provider, MCO-only provider, or both, must validate their information and sign the state's provider participation agreement through the portal within six months of the launch date.

Prior to the portal launch date, Gainwell Technologies, Louisiana Medicaid's fiscal intermediary and provider enrollment vendor, will send an invitation to the address and email address on file for current providers. The notice will inform providers when they can access the new Louisiana Medicaid Provider Enrollment Portal to complete the enrollment and screening process. For providers enrolled with an MCO, Gainwell Technologies will send the invitation to the mailing address that is on file with the MCO. For providers only enrolled in fee-for-service Medicaid and not with any of the MCOs, Gainwell Technologies will send the invitations to the service location address which they have on file.

[Informational Bulletin 21-5: New Louisiana Provider Enrollment Portal](#) has additional details about the portal, the expected timeline for current providers and what providers can do to prepare.

More information about the portal, including frequently asked questions, can be found at www.ldh.la.gov/medicaidproviderenrollment. Providers can also submit feedback and questions on the website.