



### **Attention All Medicaid Providers – Payment Issue**

January 17, 2023

An issue with the transmission payment file between Louisiana Medicaid’s fiscal intermediary, Gainwell Technologies, and JP Morgan Chase Bank, has caused a temporary delay in provider payments for the check write scheduled January 17, 2023. Approximately 4,219 providers have been impacted.

The issue has been resolved and the provider payments that were missed on January 17 will be paid via electronic funds transfer on Thursday, January 19, 2023. No additional action is needed by the impacted providers.

Any providers with concerns can reach out to Gainwell’s provider relations help desk at #800-473-2783 or #225-216-7387.