



The Provider Enrollment system is back online, providers will have a new process for creating a secure account on LAMEDICAID.COM. To create a new account, Providers will need to register for LAMEDICAID.COM using both their Louisiana Provider ID and their NPI which are contained in the enrollment invitation letter previously sent to each provider.

- To create a new account to access the provider portal enrollment, all necessary data elements (Louisiana provider ID, NPI, City, State and Zip Code) are contained within the invitation letter.
 - MCO only providers can obtain the necessary data elements to create a secure account by referring to their invitation letter, which identifies the assigned Louisiana Provider ID.
 - If required, providers may contact the Gainwell Provider Portal Help Desk via email at louisianaprovenroll@gainwelltechnologies.com to request a reprinted invitation letter.

Email requests must include the Provider Name and the NPI. Providers may send multiple provider requests in the same email. Reprinted letter requests will only be accepted by email. No other form of submission is accepted. Providers will receive a confirmation email from Gainwell when the submission is received. That email will include an anticipated turnaround time for the response.

- FFS provider will use their established Louisiana Medicaid ID.