



Optum and Change Healthcare breach: alternative access to billing providers

Gainwell worked with Optum and Change Healthcare to provide alternative access to billing providers impacted by the ChangeHealth breach on or around February 22nd. Gainwell is continuing to work with Optum on resolving Pharmacy POS billing. If you are a provider billing medical claims who is impacted and has not contracted an alternative submitter, please contact Gainwell Provider Enrollment by email or phone at louisianaprovenroll@gainwelltechnologies.com or (833) 641-2140.