



**ATTENTION ALL CASE MANAGEMENT PROVIDERS
Second Notice**

(Case Management - Infants & Toddlers, Case Management – OAAS, and Case Management – OCDD and EPSDT)

Since the implementation of National Provider Identifiers (NPIs), Louisiana Medicaid has considered Case Management providers to be 'atypical' providers. Atypical providers are not required to obtain an NPI or submit an NPI on claims for payment. Thus, Case Management providers have not been required to include an NPI on claims submitted to Louisiana Medicaid for payment.

Through recent audits, CMS has indicated that Case Management providers are not considered 'atypical' providers under current Federal guidelines, and the exception made by Louisiana Medicaid to allow submission and payment of claims without an NPI is not acceptable.

Effective with claims submitted on and after April 1, 2016 (regardless of date of service), the billing NPI must be included on claims (both electronic and paper) in order to prevent denials.

Provider manuals will be updated to include this change to claim billing instructions. The NPI number will go in field 33a on the CMS-1500. This same information is also required when billing claims electronically and must be entered in NM109 in Loop 2010A.

Claims that do not include the billing NPI will be denied and may not appear on the Remittance Advice (RA). A missing, incorrect or invalid NPI will prevent electronic claims from posting to the RA. If monthly claims do not appear on the RA within two weeks of the time they are electronically transmitted, providers should contact their submitter. Submitters have access to a report (Submitter Claims Denied All 9) which is posted on the secure portal of www.lamedicaid.com that identifies claims transmitted with an incorrect or invalid NPI.

Case Management providers that do not currently have an NPI must register and obtain an NPI through the National Plan & Provider Enumeration System (NPPES) at the web site, <https://nppes.cms.hhs.gov/NPPES/Welcome.do>. The agency will apply using the application for healthcare organizations.

To eliminate confusion and claim denials, providers should obtain an NPI for each Louisiana Medicaid provider number. The NPI number that matches with the specific Medicaid Provider number will be used for billing. The NPI must be reported to Molina Provider Enrollment to be added to your provider file for each provider number. A letter identifying your Medicaid Provider number(s) and the associated NPI number(s) can be mailed to Molina Provider Enrollment, P O Box 80159, Baton Rouge, LA 70898 or faxed to 225-216-6392.

Providers that currently have an NPI **that has already been reported to Provider Enrollment** should begin immediately using this NPI on all claims. Please take the necessary steps to obtain and begin using your NPI to prevent claim denials.

If you have questions about the NPI requirement contact Provider Enrollment at (225) 216-6370. If have questions about claims issues contact your Molina Field Representative.