



FFS Pharmacy Prior Authorization Emergency Override Procedure

Due to Hurricane Laura's impact in North Louisiana, the University of Louisiana at Monroe (ULM) Prior Authorization Unit has lost power. Therefore, prior authorization facsimiles are not going through during this time. **Prescribers** should still contact ULM Prior Authorization Unit through the phone system whenever possible at **1-866-730-4357**.

For Medicaid Fee-For-Service (FFS) **only**, pharmacists may use their professional judgment and utilize emergency overrides from Friday, August 28 through midnight Monday, August 31. If emergency overrides are used, please document "Hurricane Laura" on the script with the date for audit purposes.