



State of Louisiana
Louisiana Department of Health
Bureau of Health Services Financing

MEMORANDUM

DATE: June 22, 2020
TO: Louisiana Medicaid Providers
FROM: Louisiana Medicaid
SUBJECT: EMS COVID-19 Services Eligibility and Claims

Per the Families First Coronavirus Response Act (FFCRA), Medicaid members who are approved on or after March 18, 2020, for Emergency Medical Services (EMS) will remain open for the duration of the COVID-19 emergency period. The Medicaid Eligibility Verification System (MEVS) will not show an end date for EMS coverage as it normally would.

MEVS may show "Active Coverage: Eligible for Medicaid on Plan Date," but coverage for Medicaid members in the EMS eligibility group is limited to treatment of emergency medical conditions that occurs during a verified emergency period.

Any patient with an open-ended EMS certification does not need to complete a new application if they need further treatment for an emergency medical condition after their initial treatment as long as the eligibility start date is on or after March 18, 2020. Providers should verify that EMS coverage is still open in MEVS.

For the duration of the COVID-19 emergency period, a review may be prompted when a provider submits a claim for services provided to a patient with Medicaid EMS coverage. To ensure a review of the claim, Medicaid members with active EMS eligibility in MEVS must report new potential emergency periods by calling Medicaid at 1-888-544-7996.

Claims will pend until a review is complete and a decision notice is sent. Claims will only be paid if services were delivered during a verified emergency period.