



State of Louisiana
Louisiana Department of Health
Bureau of Health Services Financing

MEMORANDUM

DATE: November 7, 2024
TO: LHA and LNHA
FROM: Louisiana Medicaid
SUBJECT: Certification of Ambulance Transportation Form Revision

On October 18, 2024, Louisiana Medicaid released Informational Bulletin 24-38 titled “Certification of Ambulance Transportation (CAT) Form Revision”.

LDH has made significant revisions to the CAT form, the standard for all non-emergency ambulance transportation (NEAT) services. The updated form now consolidates all the necessary information for both Medicare and Medicaid, simplifying the process for ambulance providers who can now use a single form for both programs.

NEAT claims with dates of service before January 1, 2025, may be submitted using either the CAT form with a revision date of June 4, 2021 or the revised CAT form with a revision date of October 1, 2024.

It's crucial to note that Medicaid will reject claims submitted using the June 4, 2021 version of the CAT form for NEAT claims with a service date on or after January 1, 2025. Therefore, a grace period has been extended until January 1, 2025, to allow ambulance providers to transition to the revised CAT form. The revised CAT form may be accessed on the Medical Transportation webpage at www.ldh.la.gov or [here](#), under the “Related Information.”

For your convenience, here's a direct link to the revised CAT form: [Certification of Ambulance Transportation form - Revised 10.01.2024](#). Simply click on the link to access the form.

For any inquiries regarding managed care organizations (MCO) claims, please direct them to the appropriate MCO. Similarly, all fee-for-service (FFS) claims inquiries should be directed to the FFS transportation broker. This clear process ensures that your questions are directed to the right place, saving you time and effort.

Questions regarding the new form may be directed to MedicaidTransportation@la.gov