



ATTENTION PROFESSIONAL SERVICES PROVIDERS

OCTOBER 5, 2010 RA PAYMENT/RECOVERY ERROR:

DHH has corrected the recent error that occurred on the 10/5/10 RA for providers with payment plans established as a result of the claims adjustments on the RA of 9/22/10. Affected providers will be repaid the amount recovered in error beginning on Monday, October 11th. Providers that receive direct deposit/EFT from Medicaid will receive these funds as an EFT. Providers that receive a check from Medicaid will receive these funds as a check that will be mailed to you.

The amount of this refund is the total amount to be recovered MINUS the weekly payments for the first two weeks (RAs of 9/28/10 and 10/5/10). Providers will see a financial/audit payout on the RA of 10/12/10 to remove the total negative balance carried forward. Providers will see a negative balance on the 10/12/10 RA for the amount they owe for that week only (i.e. Total Negative Balance on 9/22/10 RA Divided by 37 Weeks= \$ Amount to be Recovered Weekly). This is being done so that the Department can ensure that the system is functioning appropriately before re-establishing the full remaining negative balance going forward. Continue to monitor www.lamedicaid.com and/or RAs for updates on this issue.

PROVIDERS RECEIVING SYSTEMATIC BUDGET ADJUSTMENTS ON THE RA OF OCTOBER 6, 2010:

The final systematic budget adjustments were completed this week on a separate mid-week RA dated October 6, 2010. In order to prevent a potential error related to these adjustments, the group of providers receiving recoveries will also see a financial/audit payout on the RA of 10/12/10 to remove the total negative balance carried forward. This financial/audit payout will be the total amount to be recovered MINUS the weekly payment for the first week (RA of 10/12/10), This is being done so that the Department can ensure that the system is functioning appropriately before establishing the full remaining negative balance going forward. Providers will see a negative balance on the 10/12/10 RA for the amount they owe for that week only (i.e. Total Negative Balance Divided by 35 Weeks= \$ Amount to be Recovered Weekly). Continue to monitor www.lamedicaid.com and/or RAs for updates on this issue.

Providers should contact Molina Provider Relations at (800) 473-2783 or (225) 924-5040 with questions. Providers who have been working with DHH staff on alternate payment plans that need further clarification can email the following address for assistance: Medicaidprofessionalservices@la.gov.