



Radiology Utilization Management (RUM) Program DHH Extends Timeline for Retroactive Reviews

Since the implementation of the Louisiana Medicaid Radiology Utilization Management (RUM) Program in February, a number of provider issues have come to the attention of DHH.

In order to eliminate many of these issues and assist providers in their ability to order and obtain authorization requests, DHH is extending the timeline for consideration of requests as follows.

Effective, May 1, 2010, MedSolutions will consider retroactive authorization requests/reviews and requests for procedure coding additions/changes for a period up to 30 days from the date of service of the procedure.

Providers are expected to request authorizations timely and prior to the delivery of services. Requesting retroactive reviews after the performance of the procedure should be done only when unavoidable circumstances occur during urgent or emergent situations.

Providers – both ordering and rendering - must have procedures in place to ensure they order studies timely; review authorization information to confirm that services performed are approved; and make changes in a timely manner.

With this procedure change, DHH is hopeful that most of the issues identified to date will be alleviated for providers.

Providers with questions concerning authorizations or that need assistance with outstanding authorization requests that are within 30 days from the date of service of the procedure should contact MedSolutions at (888/693-3211) or www.medsolutionsonline.com.

Questions concerning billing issues should be directed to Molina Provider Relations at (800) 473-2783 or (225) 924-5040.