

CHAPTER 32: NEW OPPORTUNITIES WAIVER

APPENDIX C: CONTACT INFORMATION

CONTACT INFORMATION

OFFICE NAME	TYPE OF ASSISTANCE	CONTACT INFORMATION
<p>Bureau of Health Services Financing - Health Standards Section</p>	<p>Office to contact to report changes that affect provider license</p>	<p>BHSF/Health Standards Section P.O. Box 3767 Baton Rouge, LA 70821 or (504) 342-0138 Fax: (225) 342-5292</p>
<p>Division of Administrative Law – Health and Hospitals Section</p>	<p>Office to contact to file an appeal request</p>	<p>Division of Administrative Law - Health and Hospitals Section P. O. Box 4189 Baton Rouge, LA 70821-4189 (225) 342-0443 Fax: (225) 219-9823 Phone for oral appeals: (225) 342-5800</p>
<p>Provider Enrollment Section</p>	<p>Office to contact to report changes in agency ownership, address, telephone number or account information affection electronic funds transfer</p>	<p>Molina Provider Enrollment Section P. O. Box 80159 Baton Rouge, LA 70898-0159 (225) 216-6370</p>
<p>Provider Relations Unit</p>	<p>Office to contact to obtain assistance with questions regarding billing information</p>	<p>Molina Provider Relations Unit P. O. Box 91024 Baton Rouge, LA 70821 1-800-473-2783</p>
<p>Office of Community Services - Local Child Protection Hotline</p>	<p>Office to contact to report suspected cases of abuse, neglect, exploitation or extortion of a recipient under the age of 18</p>	<p>Refer to the Department of Children and Family Services website at: http://www.dss.la.gov under the “Report Child Abuse/Neglect” link</p>
<p>Adult Protective Services</p>	<p>Office to contact to report suspected cases of abuse, neglect, exploitation or extortion of a recipient age 18-59 or an emancipated minor</p>	<p>Department of Health and Hospitals Office of Aging and Adult Services 1-800-898-4910 or (225) 342-9057</p>
<p>Elderly Protective Services</p>	<p>Office to contact to report suspected cases of abuse, neglect, exploitation or extortion of a recipient age 60 or older</p>	<p>Governor’s Office of Elderly Affairs 1-800-259-4990</p>

CHAPTER 32: NEW OPPORTUNITIES WAIVER

APPENDIX C: CONTACT INFORMATION

PAGE(S) 3

Office for Citizens with Developmental Disabilities		
Office Name	Physical Address	Phone/Fax
Central Office	638 N. Fourth St. Baton Rouge, LA 70802	(225) 342-0095 1-866-783-5553 Fax (225) 342-8823
Region 1 Metropolitan Human Services District	1010 Common St, 5 th floor New Orleans, LA 70113	(504) 599-0245 1-800-889-2975 Fax (504) 568-4660
Region 2 Capital Area Human Services District	4615 Government St., 2 nd floor Baton Rouge, LA 70806	(225) 925-1910 1-800-768-8824 Fax (225) 925-1966
Region 3 South Central Louisiana Human Services District	690 East 1 st Street Thibodaux, LA 70301	(985) 873-2085 1-800-861-0241 Fax (985) 449-5180
Region 4	214 Jefferson St, Suite 301 Lafayette, LA 70501	(337) 262-5610 1-800-648-1484 Fax (337) 262-5233
Region 5	3501 Fifth Ave, Suite C2 Lake Charles, LA 70605	(337) 475-8045 1-800-631-8810
Region 6	429 Murray Street, Suite B Alexandria, LA 71301	(318) 484-2347 1-800-640-7494 Fax (318) 484-2458
Region 7	3018 Old Minden Rd, Suite 1211 Bossier, LA 71112	(318) 741-7455 1-800-862-1409 Fax (318) 741-7445
Region 8	122 St. John St., Rm. 343 Monroe, LA 71201	(318) 362-3396 1-800-637-3113 Fax (318) 362-5306
Region 9 Florida Parishes Human Services Authority	21454 Koop Dr., Suite 2H Mandeville, LA 70471	(985) 871-8300 1-800-866-0806 Fax (985) 871-8303
Jefferson Parish Human Service Authority	3300 W. Esplanade Ave., Suite 213 Metairie, LA 70002	(504) 838-5357 Fax (504) 838-5400

CHAPTER 32: NEW OPPORTUNITIES WAIVER

APPENDIX C: CONTACT INFORMATION

PAGE(S) 3

Office for Citizens with Developmental Disabilities Regional Waiver Offices		
Office Name	Physical Address	Phone/Fax
Region 1	1010 Common St, 5 th floor Suite 505 New Orleans, LA 70112	(504) 568-8564 Fax (504) 568-3373
Region 2	4615 Government St Baton Rouge, LA 70806	(225) 925-6286 Fax (225) 925-7080
Region 3	690 East 1 st Street Thibodaux, LA 70301	(985) 449-4725 Fax (985) 449-4761
Region 4	214 Jefferson St, Suite 300 Lafayette, LA 70501	(337) 262-1612 1-800-648-1484 Fax (337) 262-1087
Region 5	3501 Fifth Ave, Suite C2 Lake Charles, LA 70607	(337) 475-8085 Fax (337-472-8005
Region 6	429 Murray Street, Suite A Alexandria, LA 71301	(318) 484-2310 Fax (318) 484-5666
Region 7	3018 Old Minden Rd, Suite 1211 Bossier, LA 71112	(318) 741-7486 Fax (318) 741-7487
Region 8	122 St. John St., Rm. 343 Monroe, LA 71201	(318) 362-3397 1-800-637-3113 Fax (318) 362-0406
Region 9	21454 Koop Dr., Suite 2B Mandeville, LA 70471	(985) 871-1352 Fax (985) 871-8346