

CHAPTER 32: NEW OPPORTUNITIES WAIVER

APPENDIX C: CONTACT INFORMATION

CONTACT INFORMATION

OFFICE NAME	TYPE OF ASSISTANCE	CONTACT INFORMATION
Department of Health and Hospitals - Health Standards Section	Office to contact to report changes that affect provider license	Health Standards Section P.O. Box 3767 Baton Rouge, LA 70821 or (504) 342-0138 Fax: (225) 342-5292
Division of Administrative Law – Health and Hospitals Section	Office to contact to file an appeal request	Division of Administrative Law - Health and Hospitals Section P. O. Box 4189 Baton Rouge, LA 70821-4189 (225) 342-0443 Fax: (225) 219-9823 Phone for oral appeals: (225) 342-5800
Provider Enrollment Section	Office to contact to report changes in agency ownership, address, telephone number or account information affection electronic funds transfer	Molina Provider Enrollment Section P. O. Box 80159 Baton Rouge, LA 70898-0159 (225) 216-6370
Provider Relations Unit	Office to contact to obtain assistance with questions regarding billing information	Molina Provider Relations Unit P. O. Box 91024 Baton Rouge, LA 70821 1-800-473-2783
Office of Community Services - Local Child Protection Hotline	Office to contact to report suspected cases of abuse, neglect, exploitation or extortion of a recipient under the age of 18	Refer to the Department of Children and Family Services website at: http://www.dss.la.gov under the “Report Child Abuse/Neglect” link
Adult Protective Services	Office to contact to report suspected cases of abuse, neglect, exploitation or extortion of a recipient age 18-59 or an emancipated minor	Department of Health and Hospitals Office of Aging and Adult Services 1-800-898-4910 or (225) 342-9057
Elderly Protective Services	Office to contact to report suspected cases of abuse, neglect, exploitation or extortion of a recipient age 60 or older	Governor’s Office of Elderly Affairs 1-800-259-4990

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Office for Citizens with Developmental Disabilities		
Office Name	Physical Address	Phone/Fax
Central Office	638 N. Fourth St. Baton Rouge, LA 70802	(225) 342-0095 1-866-783-5553 Fax (225) 342-8823
Region 1 Metropolitan Human Services District	1010 Common St, 5 th floor New Orleans, LA 70113	(504) 599-0245 1-800-889-2975 Fax (504) 568-4660
Region 2 Capital Area Human Services District	4615 Government St., 2 nd floor Baton Rouge, LA 70806	(225) 925-1910 1-800-768-8824 Fax (225) 925-1966
Region 3 South Central Louisiana Human Services District	690 East 1 st Street Thibodaux, LA 70301	(985) 873-2085 1-800-861-0241 Fax (985) 449-5180
Region 4	214 Jefferson St, Suite 301 Lafayette, LA 70501	(337) 262-5610 1-800-648-1484 Fax (337) 262-5233
Region 5	3501 Fifth Ave, Suite C2 Lake Charles, LA 70605	(337) 475-8045 1-800-631-8810
Region 6	429 Murray Street, Suite B Alexandria, LA 71301	(318) 484-2347 1-800-640-7494 Fax (318) 484-2458
Region 7	3018 Old Minden Rd, Suite 1211 Bossier, LA 71112	(318) 741-7455 1-800-862-1409 Fax (318) 741-7445
Region 8	122 St. John St., Rm. 343 Monroe, LA 71201	(318) 362-3396 1-800-637-3113 Fax (318) 362-5306
Region 9 Florida Parishes Human Services Authority	21454 Koop Dr., Suite 2H Mandeville, LA 70471	(985) 871-8300 1-800-866-0806 Fax (985) 871-8303
Jefferson Parish Human Service Authority	3300 W. Esplanade Ave., Suite 213 Metairie, LA 70002	(504) 838-5357 Fax (504) 838-5400

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Office for Citizens with Developmental Disabilities Regional Waiver Offices		
Office Name	Physical Address	Phone/Fax
Region 1	1010 Common St, 5 th floor Suite 505 New Orleans, LA 70112	(504) 568-8564 Fax (504) 568-3373
Region 2	4615 Government St Baton Rouge, LA 70806	(225) 925-6286 Fax (225) 925-7080
Region 3	690 East 1 st Street Thibodaux, LA 70301	(985) 449-4725 Fax (985) 449-4761
Region 4	214 Jefferson St, Suite 300 Lafayette, LA 70501	(337) 262-1612 1-800-648-1484 Fax (337) 262-1087
Region 5	3501 Fifth Ave, Suite C2 Lake Charles, LA 70607	(337) 475-8085 Fax (337-472-8005
Region 6	429 Murray Street, Suite A Alexandria, LA 71301	(318) 484-2310 Fax (318) 484-5666
Region 7	3018 Old Minden Rd, Suite 1211 Bossier, LA 71112	(318) 741-7486 Fax (318) 741-7487
Region 8	122 St. John St., Rm. 343 Monroe, LA 71201	(318) 362-3397 1-800-637-3113 Fax (318) 362-0406
Region 9	21454 Koop Dr., Suite 2B Mandeville, LA 70471	(985) 871-1352 Fax (985) 871-8346