



State of Louisiana
Louisiana Department of Health
Bureau of Health Services Financing

MEMORANDUM

DATE: December 28, 2020

TO: Nursing Home Providers

FROM: Louisiana Medicaid

SUBJECT: Updated Guidance Regarding the Process and Required Document Change for NEAT

On December 10, 2020, Louisiana Medicaid gave notice that the process and documentation required for Medicaid Non-Emergency Ambulance Transportation (NEAT) was changing effective January 1, 2021.

The effective date for those changes has been changed. The change to the process and documentation required detailed below for Medicaid NEAT will now be effective March 1, 2021.

Beginning March 1, 2021, nursing facilities should contact transportation brokers to schedule NEAT and will need to complete the [Certification of Ambulance Transportation form](#). This form should be submitted via fax or email to the transportation broker.

Contact information for transportation brokers can be found on the [Medicaid Medical Transportation website](#).

The Certification of Ambulance Transportation form will replace the Molina 105 form. Facilities should discontinue use of the Molina 105 form effective March 1, 2021.

Nursing facilities should contact the Medicaid Long Term Care Unit at 1-800-230-0690 if they have questions.

Attachment: [Certification of Ambulance Transportation](#)

