



Attention Hospice Care Providers and Agencies:

Effective immediately, providers now have up to 5 calendar days to submit the Notices of Revocation, Discharge, Transfer and Void to the Prior Authorization Unit (PAU) at DXC Technology.

Providers are reminded that failure to submit Notices of Revocation, Discharge or Transfer in a timely manner can result in the inability for other providers to bill for Medicaid services. Late submissions will be monitored by the department and PAU, and may be subject to monetary penalties.

Information regarding this policy can be found on www.lamedicaid.com under the Provider Manuals link, within the Hospice provider manual.

Questions regarding this message and fee-for-service claims should be directed to DXC Technology Provider Relations at (800) 473-2783 or (225) 924-5040.

Questions related to managed care claims should be directed to the appropriate Managed Care Organization (MCO).