

Jeff Landry
GOVERNOR



Bruce D. Greenstein
SECRETARY

State of Louisiana

Louisiana Department of Health
Bureau of Health Services Financing

MEMORANDUM

DATE: June 15, 2026

TO: All Louisiana Medicaid Prescribing Providers and Pharmacists

FROM: Seth Gold, Medicaid Executive Director Initial
SG

SUBJECT: Louisiana Medicaid Pharmacy Point of Sale
Quantity Limits– July 2026

Effective July 1, 2026, the Louisiana Medicaid Fee for Service (FFS) Pharmacy Program and Managed Care Organizations (MCOs), in consultation with the Drug Utilization Review (DUR) Board, will implement new Point of Sale (POS) quantity limits. The edits will apply to pharmacy claims submitted to Gainwell Technologies for FFS and to the Pharmacy Benefits Manager (PBM) for MCOs (Aetna, AmeriHealth Caritas, Healthy Blue, Humana Healthy Horizons, and Louisiana Healthcare Connections).

Point of Sale Quantity Limits

Pharmacy claims that exceed the maximum quantity limit, will deny at POS with:

- Denial from Gainwell Technologies (FFS Only): **NCPDP rejection error 88** (DUR Reject Error) mapped to **EOB Code 457** (Quantity and/or days' supply exceeds program maximum).
- Denial from Plan (MCOs Only): The pharmacy claim will deny with an **NCPDP rejection code**.

FFS Only Override: Upon consultation with the prescriber to verify medical necessity of the excessive quantity, the pharmacist may override the denial by submitting the following override codes at POS:

NCPDP 439-E4 Field (Reason for Service Code) - **EX** (Excessive Quantity)

NCPDP 440-E5 Field (Professional Service Code) - **MØ** (Prescriber Consulted)

NCPDP 441-E6 Field (Result of Service Code) - **1G** (Filled with Prescriber Approval)

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MCO Quantity Limit Override: The override procedure is a Prior Authorization process. The pharmacy will not be able to override the quantity limit at POS using NCPDP override codes.

The agents listed in the following charts have a quantity limit at Point of Sale (POS).

Medications (Brand Example)	Specific Indications (if applicable)	Quantity Limit
Aficamten (Myqorzo™)		1 tablet per day
Celecoxib Oral Suspension (Vyscoxa™)		40ml per day
Cyclobenzaprine (Tonmya™) 2.8 mg <i>Quantity limit override procedure will be a PA process for FFS and MCO.</i>		60 sublingual tablets per 30 days
Depemokimab-ulaa (Exdensur™)	Severe Persistent Asthma (J45.50, J45.51) Eosinophilic Asthma (J82.83)	1ml per 180 days
Desloratadine 0.5 mg/mL Oral Solution		10ml per day
Dupilumab Pen (Dupixent®)	Allergic Fungal Rhinosinusitis (B49, J30.89, J32*)	4ml per 28 days
Elinzanetant (Lynkuet®)		60 capsules per 30 days
Gepirone (Exxua™) titration pack		1 titration pack per 365 days
Gepotidacin (Blujepa™)		20 tablets per fill
Mitapivat (Aqvesme™)		2 tablets per day
Sibeprenlimab-szsi (Voyxact®)		1 syringe per 28 days
Sulopenem Etzadroxil/Probenecid (Orlynvah®)		10 tablets per claim
Tirzepatide (Zepbound®) Kwipen <i>Quantity limit override procedure will be a PA process for FFS and MCO</i>		1 every 28 days
Viloxazine (Qelbree®)		100mg: 60 capsules per 30 days 150mg: 60 capsules per 30 days 200mg: 90 capsules per 30 days

*POS override process not applicable.

Additional Information:

Refer to <http://ldh.la.gov/assets/HealthyLa/Pharmacy/PDL.pdf> for the PDL, which is inclusive of the Louisiana Uniform Prescription Drug Prior Authorization Form, medication list, criteria, and diagnosis code list.

If you have questions about the content of this memo, you may contact the FFS pharmacy help desk by phone at (800) 437-9101.

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FFS pharmacy claims should be submitted to Gainwell Technologies. MCO pharmacy claims should be submitted to the appropriate PBM.

If you have questions about pharmacy claims billing, you may contact the appropriate MCO at their pharmacy help desk listed in the chart below.

Health Plan	PBM	Provider Claims/Billing Issues
Aetna Better Health	CVS Caremark	1(855) 364-2977
AmeriHealth Caritas	PerformRx	1(800) 684-5502
Healthy Blue	Carelon RX (MCO) Carrier Name: VOYRX- LA Medicaid	1(833)-485-6236
Humana	Humana Pharmacy Solutions Inc.	1(833) 252-1677
Louisiana Healthcare Connections	Express Scripts	1(833) 750-4451

Please forward this notice to other providers to assist with notification. Your continued cooperation and support of the Louisiana Medicaid Program efforts to coordinate care and improve health are greatly appreciated.

SY/SF/RB/GJS

cc:

Gainwell Technologies
 Healthy Louisiana MCOs
 Rachel Broussard
 Sharon Yeske
 Sue Fontenot