



State of Louisiana
Louisiana Department of Health
Bureau of Health Services Financing

MEMORANDUM

DATE: January 16, 2020
TO: Louisiana Medicaid Recipients
FROM: Michael Boutte, Medicaid Deputy Director *MB*
SUBJECT: Louisiana Medicaid Pharmacy Lock-In Program

The Louisiana Medicaid Pharmacy Program, which consist of Fee for Service (FFS) and Managed Care Organizations (Aetna, AmeriHealth Caritas, Healthy Blue, Louisiana Healthcare Connections, and United Healthcare), will enhance the Lock-In Program. The Lock-In Program monitors possible misuse or overuse of prescription drugs. A member may be recommended for the program when a consistent pattern of misuse, overuse, or possible unsafe prescription drug use is identified to encourage a healthier lifestyle.

Currently, the Managed Care Organizations (MCOs) utilize a Pharmacy Only Lock-In Program, where the member is Locked-In to one pharmacy to receive prescriptions. A specialty pharmacy is allowed, if needed.

Effective March 2020, the MCOs will add a Prescriber-Pharmacy Lock-In component to their current program. A member will be allowed one Primary Care Provider (PCP) and up to three specialists, if needed. In addition, the member will be allowed one pharmacy provider and specialty pharmacy, if needed.

A member has the right to appeal the Lock-In decision. A provider has a choice whether or not to accept a member as their Lock-In patient. Other services are exempt from the Lock-In Program such as dental, emergency room, hospital, and inpatient services.

The Lock-In Program is an educational tool used to improve patterns of utilization to promote wellness and obtain optimum health benefits for Medicaid members.

MB/MBW/GJS

c: Healthy Louisiana Plans
DXC Technology