



State of Louisiana
Louisiana Department of Health
Bureau of Health Services Financing

MEMORANDUM

DATE: August 11, 2016
TO: All Louisiana Medicaid Providers
FROM: Jen Steele, Medicaid Director
SUBJECT: Medicaid MCO Pharmacy Mosquito Repellent Coverage

Effective August 10, 2016 all MCO Medicaid Pharmacy Programs will cover mosquito repellent to decrease the risk of exposure to the Zika virus. Please refer to the Medicaid Strategy for the Prevention of the Zika Virus in Louisiana at http://ldh.la.gov/assets/docs/BayouHealth/Informational_Bulletins/2016/IB16-12.pdf.

Coverage of mosquito repellents for each of the MCO plans may vary slightly. Please refer to the following for more detailed information:

Plan	Contact Information	
Aetna	Website	https://www.aetnabetterhealth.com/louisiana/ under "What's New"
	Recipient Help Desk	1-855-242-0802
	Pharmacy Help Desk (CVS)	1-855-242-0802
	Prescriber Help Desk	1-855-242-0802
Amerigroup	Website	https://providers.amerigroup.com/ProviderDocuments/ALL_CAID_ProviderOTCList.pdf
	Recipient Help Desk	1-800-600-4441
	Pharmacy Help Desk (Express Scripts)	1-844-367-6111
	Prescriber Help Desk	1-800-454-3730
AmeriHealth	Website	http://www.amerihealthcaritasla.com

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Caritas	Recipient Help Desk	1-888-756-0004; TTY 1-866-428-7588
	Pharmacy Help Desk (Perform Rx)	1-800-684-5502
	Prescriber Help Desk	1-888-922-0007
Louisiana Healthcare Connections	Website	http://www.louisianahealthconnect.com/
	Recipient Help Desk	1-866-595-8133
	Pharmacy Help Desk (U.S.Scripts)	1-877-690-9330
	Prescriber Help Desk	1-866-595-8133
United HealthCare	Website	http://www.uhccommunityplan.com/health-professionals/la/pharmacy.html
	Recipient Help Desk	1-866-675-1607
	Pharmacy Help Desk (Optum Rx)	1-866-328-3108
	Prescriber Help Desk	1-800-310-6826

Your continued cooperation and support of the Louisiana Medicaid Program efforts to coordinate care and improve health are greatly appreciated.

If you have questions about the contents of this memo, you may contact the Fee for Service (FFS) Pharmacy Help Desk at (800) 437-9101 or refer to www.lamedicaid.com.

JS/MBW/ESF

c: Dr. SreyRam Kuy
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