




State of Louisiana

Department of Health and Hospitals
Bureau of Health Services Financing

MEMORANDUM

DATE: January 30, 2015

TO: All Louisiana Medicaid Providers

FROM: 
J. Ruth Kennedy, Medicaid Director

SUBJECT: MCO Medicaid Pharmacy Billing

Starting February 1, 2015, pharmacy benefits for Louisiana Medicaid and LaCHIP recipients enrolled in the Medicaid Managed Care Health Plans will be managed and reimbursed through the five Bayou Health plans. Below is information on the plans that may assist you in processing claims for your Medicaid Managed Care patients.

You may also call the DHH Pharmacy Hotline (800-437-9101) and Molina POS Helpdesk (800-648-0790) for assistance on determining Medicaid eligibility and Health Plan information for your patients.

New Plans:
Aetna Better Health of Louisiana – PBM CVS Health
General Questions: 855-242-0802
Claims/Billing Issues: 855-364-2977
BIN: 610591
PCN: ADV
Group: RX8834

United Healthcare Community Plan – PBM OptumRx
General Questions: 866-675-1607
Claims/Billing Issues: 866-328-3108
BIN: 610494
PCN: 9999
Group: ACULA

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Existing Plans:

Amerigroup RealSolutions – PBM Express Scripts
General Questions: 800-454-3730
Claims/Billing Issues: 844-367-6111
BIN: 003858
PCN: MA
Group: WKLA

AmeriHealth Caritas Louisiana – PBM PerformRx
General Questions: 888-922-0007
Claims/Billing Issues: 800-684-5502
BIN: 600428
PCN: 06030000
Group: n/a

Louisiana Healthcare Connections – PBM USScripts
General Questions: 866-595-8133
Claims/Billing Issues: 877-690-9330
BIN: 008019.
PCN: n/a
Group: n/a

Legacy:

Molina Medicaid Solutions
Billing Issues: 800-648-0790
BIN: 610551
PCN: LOUIPROD
Group: n/a

MCJ/MBW/ESF

c: Bayou Health Plans
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Dr. Rebekah Gee
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Magellan of Louisiana (Managed Care)
Melwyn B. Wendt
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