



**State of Louisiana**  
Louisiana Department of Health  
Bureau of Health Services Financing

**MEMORANDUM**

**DATE:** August 13, 2018

**TO:** All Louisiana Medicaid Prescribing Providers and Pharmacists

**FROM:** Jen Steele, Medicaid Director

**SUBJECT:** Louisiana Medicaid Fee for Service (FFS) and Managed Care Organizations (MCOs) Pharmacy Therapeutic Duplication (TD) Edit at Point of Sale (POS) for Short-Acting and Long-Acting Attention Deficit Disorder (ADD) and Attention Deficit Hyperactivity Disorder (ADHD) Medications

Effective September 4, 2018, the Louisiana Medicaid Fee for Service (FFS) Pharmacy Program in collaboration with Louisiana Medicaid Drug Utilization Review (LADUR) Board will implement a therapeutic duplication (TD) edit at POS for Attention Deficit Disorder (ADD) and Attention Deficit Hyperactivity Disorder (ADHD) medications. The LADUR Program includes Fee for Service and Medicaid MCOs (Aetna, AmeriHealth Caritas, Healthy Blue, Louisiana Healthcare Connections, and United Healthcare).

**The National Council for Prescription Drug Programs (NCPDP) denial codes listed below will apply to both FFS and MCO pharmacy claims. The EOB codes will apply to FFS pharmacy claims only.**

**Therapeutic Duplication**

An incoming pharmacy claim for a short-acting ADD/ADHD medication will deny when there is an active claim on file for another short-acting ADD/ADHD medication. The therapeutic duplication of **short-acting to short-acting ADD/ADHD medications\*** will deny at POS with:

**NCPDP reject code 88 (DUR Reject Error) mapped to FFS ONLY; EOB code 482 (Therapeutic Duplication)**

An incoming pharmacy claim for a long-acting ADD/ADHD medication will deny when there is an active claim on file for another long-acting ADD/ADHD medication. The therapeutic duplication of **long-acting to long-acting ADD/ADHD medications\*** will deny at POS with:

**NCPDP reject code 88 (DUR Reject Error) mapped to  
FFS ONLY: EOB code 482 (Therapeutic Duplication)**

Note: \*Pharmacy claims for the same drug and same strength will not count as a therapeutic duplication because these claims will be subject to an early refill edit.

Overrides codes may be entered at POS for the therapeutic duplication, if deemed medically necessary. After consultation with the prescriber to verify the necessity of the therapeutic duplication, the pharmacist may override the denial for the **FFS pharmacy claim** by submitting the following override at POS:

**NCPDP 439-E4 field (Reason for Service Code) TD (Therapeutic Duplication)**  
**NCPDP 440-E5 field (Professional Service Code) MØ (Prescriber Consulted)**  
**NCPDP 441-E6 field (Result of Service Code) 1G (Filled with Prescriber Approval).**

When the pharmacist cannot reach the prescriber, the pharmacist, using his/her professional judgment, may deem the filling of the prescription to be an 'emergency.' In these emergency cases, the pharmacist must indicate 'Emergency Prescription' and document the emergency on the hardcopy prescription or in the pharmacy's electronic recordkeeping system. The pharmacist may override the **FFS pharmacy claim** at POS by:

entering a '03' in NCPDP field 418-DI (Level of Service).

The therapeutic duplication can be overridden for **MCO pharmacy claims** by contacting the health plan's pharmacy help desk listed in this document.

If you have questions about the content of this memo, you may contact the FFS pharmacy help desk by phone at (800) 437-9101.

If you have questions about pharmacy claims billing, you may contact the appropriate plan at their pharmacy help desk listed in the chart below.

<b>Healthcare Provider</b>	<b>Pharmacy Help Desk</b>	<b>Pharmacy Help Desk Phone Number</b>
Aetna	CVS Health	(855) 364-2977
AmeriHealth Caritas	PerformRx	(800) 684-5502
Fee for Service	Molina	(800) 648-0790
Healthy Blue	Express Scripts	(844) 367-6111
Louisiana Healthcare Connections	CVS Caremark	(800) 311-0543
United Healthcare	Optum Rx	(866) 328-3108

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Please forward this notice to other providers to assist with notification. Your continued cooperation and support of the Louisiana Medicaid Program efforts to coordinate care and improve health are greatly appreciated.

JS/MBW/GJS

c: Healthy Louisiana Plans  
Melwyn B. Wendt  
Molina