



State of Louisiana
Louisiana Department of Health
Bureau of Health Services Financing

MEMORANDUM

DATE: October 5, 2018

TO: All Louisiana Medicaid Prescribing Providers and Pharmacists

FROM: Jen Steele, Medicaid Director

SUBJECT: Louisiana Medicaid Fee for Service (FFS) and Managed Care Organizations (MCOs) Pharmacy Educational Diagnosis Code at Point of Sale (POS) for Oral Contraceptives Update

On October 1, 2018, the Louisiana Medicaid Fee for Service Pharmacy Program in collaboration with the Louisiana Medicaid Drug Utilization Review (LADUR) Board implemented an **educational alert** encouraging the use of a diagnosis code at Point of Sale (POS) for oral contraceptives. The diagnosis code is needed for pharmacy reporting to identify oral contraceptive prescription claims when used as a family planning benefit.

The following specifications apply to the **educational alert** for oral contraceptives.

- Prescribers are encouraged to write an ICD-10-CM Diagnosis Code on the original prescription.
- If an ICD-10-CM Diagnosis Code is not written on the original prescription, the NCPDP field 424-DO (**Diagnosis Code**) may be left blank.
- This is an educational alert and does not interfere with pharmacy claims payment.

The acceptable diagnosis codes for oral contraceptives listed are either as a family planning benefit or for menstrual disorders.

ICD-10-CM Diagnosis Code	Diagnosis Description
Z30*	Encounter for oral contraceptive management
F32.81	Premenstrual dysphoric disorder
N92*	Excessive, frequent and irregular menstruation

*any number or letter or combination of UP TO FOUR numbers and letters of an assigned ICD-10-CM diagnosis code.

The National Council for Prescription Drug Programs (NCPDP) codes listed below will apply to both FFS and MCO pharmacy claims. The EOB codes will apply to FFS pharmacy claims only.

Pharmacy claims for oral contraceptives submitted without an acceptable diagnosis code or missing diagnosis code will flag the claim with an educational alert suggesting the use of a diagnosis code.

NCPDP code 39 (Missing or Invalid Diagnosis Code) mapped to:

FFS Only → EOB code 575 (Missing or Invalid Diagnosis Code).

This is an educational alert. The pharmacist can document the diagnosis code on the hardcopy prescription or in the pharmacy's electronic recordkeeping system if communicated by the prescriber or prescriber's agent.

Override provisions are not necessary for an educational alert. The pharmacy claim will process for payment if the **NCPDP field 424-DO (Diagnosis Code)** is left blank.

If you have questions about the content of this memo, you may contact the FFS pharmacy help desk by phone at (800) 437-9101.

If you have questions about pharmacy claims billing, you may contact the appropriate plan at their pharmacy help desk listed in the chart.

Healthcare Provider	Pharmacy Help Desk	Pharmacy Help Desk Phone Number
Aetna	CVS Health	(855) 364-2977
AmeriHealth Caritas	PerformRx	(800) 684-5502
Fee for Service	Molina	(800) 648-0790
Healthy Blue	Express Scripts	(844) 367-6111
Louisiana Healthcare Connections	CVS Caremark	(800) 311-0543
United Healthcare	Optum Rx	(866) 328-3108

Please forward this notice to other providers to assist with notification. Your continued cooperation and support of the Louisiana Medicaid Program efforts to coordinate care and improve health are greatly appreciated.

JS/MBW/GJS

c: Healthy Louisiana Plans
Melwyn B. Wendt
Molina