



State of Louisiana
Louisiana Department of Health
Bureau of Health Services Financing

MEMORANDUM

DATE: September 28, 2018

TO: All Louisiana Medicaid Prescribing Providers and Pharmacists

FROM: Jen Steele, Medicaid Director

SUBJECT: Louisiana Medicaid Fee for Service (FFS) and Managed Care Organizations (MCOs) Pharmacy Diagnosis Code Requirements at Point of Sale (POS) for Oral Contraceptives

Effective October 1, 2018, the Louisiana Medicaid Fee for Service Pharmacy Program in collaboration with the Louisiana Medicaid Drug Utilization Review (LADUR) Board will implement diagnosis code requirements at Point of Sale (POS) for Oral Contraceptives. The LADUR Program impacts Fee for Service and Medicaid MCOs (Aetna, AmeriHealth Caritas, Healthy Blue, Louisiana Healthcare Connections, and United Healthcare) clinical initiatives.

All pharmacy claims for Oral Contraceptives will now require a diagnosis code entered in **NCPDP field 424-DO (Diagnosis Code)**. This is required for federal reporting to CMS. Acceptable diagnosis codes for oral contraceptives are listed in the chart below.

ICD-10-CM Diagnosis Code	Diagnosis Description
Z30*	Encounter for oral contraceptive management
F32.81	Premenstrual dysphoric disorder
N92*	Excessive, frequent and irregular menstruation

*any number or letter or combination of UP TO FOUR numbers and letters of an assigned ICD-10-CM diagnosis code.

The National Council for Prescription Drug Programs (NCPDP) denial codes listed below will apply to both FFS and MCO pharmacy claims. The Explanation of Benefits (EOB) codes will apply to FFS pharmacy claims only.

Pharmacy claims for Oral Contraceptives submitted without an acceptable diagnosis code or missing diagnosis code will deny with:

NCPDP reject code 39 (Missing or Invalid Diagnosis Code) mapped to:
FFS Only → **EOB code 575** (Missing or Invalid Diagnosis Code).

The pharmacist must document the diagnosis code on the hardcopy prescription or in the pharmacy's electronic recordkeeping system.

This edit is an **educational alert** at this time. The purpose of the educational alert is to inform providers of the upcoming policy. Override provisions are not necessary for an educational alert.

If you have questions about the content of this memo, you may contact the FFS pharmacy help desk by phone at (800) 437-9101.

If you have questions about pharmacy claims billing, you may contact the appropriate plan at their pharmacy help desk listed in the chart.

Healthcare Provider	Pharmacy Help Desk	Pharmacy Help Desk Phone Number
Aetna	CVS Health	(855) 364-2977
AmeriHealth Caritas	PerformRx	(800) 684-5502
Fee for Service	Molina	(800) 648-0790
Healthy Blue	Express Scripts	(844) 367-6111
Louisiana Healthcare Connections	CVS Caremark	(800) 311-0543
United Healthcare	Optum Rx	(866) 328-3108

Please forward this notice to other providers to assist with notification. Your continued cooperation and support of the Louisiana Medicaid Program efforts to coordinate care and improve health are greatly appreciated.

JS/MBW/GJS

c: Healthy Louisiana Plans
Melwyn B. Wendt
Molina