



State of Louisiana
Louisiana Department of Health
Bureau of Health Services Financing

MEMORANDUM

DATE: November 22, 2019

TO: All Louisiana Medicaid Prescribing Providers and Pharmacists

FROM: ~~Jen~~ Jen Steele, Medicaid Director *MLB*

SUBJECT: Louisiana Medicaid Pharmacy Point of Sale (POS) Clinical Authorization for Select Drugs-Effective December 1, 2019

Effective December 1, 2019, the Louisiana Medicaid Pharmacy Program in collaboration with the Louisiana Medicaid Drug Utilization Review (LADUR) Board will implement clinical authorization for select drugs. The clinical updates apply to FFS and Medicaid MCOs (Aetna, AmeriHealth Caritas, Healthy Blue, Louisiana Healthcare Connections, and United Healthcare).

Clinical Authorization Requirement

Pharmacy claims for the following select drugs will require clinical authorization.

- Natalizumab Injection (Tysabri®)
- Dupilumab Injection (Dupixent®)
- Pegvaliase Injection (Palyzinq®)
- Sapropterin Dihydrochloride Oral (Kuvan®)
- Sodium Zirconium Cyclosilicate Oral (Lokelma®)
- Patiromer Sorbitex Calcium Oral (Veltassa®)
- Cladribine Oral (Mavenclad®)
- Mecasermin, rDNA Origin Injection (Increlex®)

Pharmacy claims submitted without an approved clinical authorization will deny at Point of Sale (POS) with:

FFS Only: NCPDP reject code 88 (DUR Reject Error) mapped to EOB code 066 (Clinical Authorization Required).

MCO Only: The pharmacy claim will deny with a NCPDP rejection code.

FFS Only: Override provisions should be addressed through the Clinical Authorization process.

MCO Only: If additional assistance is needed, contact the health plan. (See contact information at the end of this document.)

Refer to <http://ldh.la.gov/assets/HealthyLa/Pharmacy/PDL.pdf> for the PDL, which is inclusive of the *Louisiana Uniform Prescription Drug Prior Authorization Form*, medication list, and criteria.

If you have questions about the content of this memo, you may contact the FFS pharmacy help desk by phone at (800) 437-9101.

If you have questions about pharmacy claims billing, you may contact the appropriate plan at their pharmacy help desk listed in the chart below.

Healthcare Provider	Pharmacy Help Desk	Pharmacy Help Desk Phone Number
Aetna	CVS Health	(855) 364-2977
AmeriHealth Caritas	PerformRx	(800) 684-5502
Fee for Service	DXC Technology	(800) 648-0790
Healthy Blue	CVS	(833) 236-6194
Louisiana Healthcare Connections	CVS Caremark	(800) 311-0543
United Healthcare	Optum Rx	(866) 328-3108

Please forward this notice to other providers to assist with notification. Your continued cooperation and support of the Louisiana Medicaid Program efforts to coordinate care and improve health are greatly appreciated.

JS/MBW/GJS

c: Healthy Louisiana Plans
Melwyn B. Wendt
DXC Technology