



State of Louisiana
Louisiana Department of Health
Bureau of Health Services Financing

MEMORANDUM

DATE: December 14, 2018

TO: All Louisiana Medicaid Prescribing Providers and Pharmacists

FROM: Jen Steele, Medicaid Director

SUBJECT: Louisiana Medicaid Fee for Service (FFS) Pharmacy Point of Sale (POS) Edits for Sodium-Glucose Co-Transporter 2 (SGLT2) Inhibitors: Prior Use of Metformin Required

Effective December 19, 2018, the Louisiana Medicaid Fee for Service (FFS) Pharmacy Program in collaboration with the Louisiana Medicaid Drug Utilization Review (LADUR) Board will implement POS edits for Sodium-Glucose Co-Transporter 2 (SGLT2) inhibitors requiring prior use of metformin.

Sodium-Glucose Co-Transporter 2 (SGLT2) Inhibitors: Prior Use of Metformin Required

An incoming pharmacy claim for a SGLT2 inhibitor will require evidence of previous use of metformin or a paid claim for the requested medication or another medication within the same therapeutic class.

An incoming claim for a SGLT2 inhibitor will deny if there is not a paid claim(s) for at least 90 days of metformin therapy OR there is no evidence of at least 60 days of paid claims for the requested medication (or another SGLT2 inhibitor).

Pharmacy claims with no prior use of an SGLT2 inhibitor or metformin will deny with:

**NCPDP reject code 88 (DUR reject error) mapped to
EOB code 563 (Requires Prior Use of Metformin).**

Overrides are available if authorized by the prescriber. Upon consultation with the prescriber to verify the necessity of the SGLT2 inhibitor therapy, the pharmacist may override the denial by submitting the following override at POS:

**NCPDP 439-E4 field (Reason for Service Code) PP (Plan Protocol)
NCPDP 440-E5 field (Professional Service Code) MØ (Prescriber Consulted)
NCPDP 441-E6 field (Result of Service Code) 1G (Filled with Prescriber Approval).**

Medicaid FFS POS Edits SGLT2 Inhibitors

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If you have questions about the content of this memo, you may contact the FFS pharmacy help desk by phone at (800) 437-9101.

If you have questions about FFS pharmacy claims billing, you may contact DXC Technology (formerly Molina) pharmacy help desk by phone at (800) 648-0790.

Please forward this notice to other providers to assist with notification. Your continued cooperation and support of the Louisiana Medicaid Program efforts to coordinate care and improve health are greatly appreciated.

JS/MBW/GJS

c: Healthy Louisiana Plans
 Melwyn B. Wendt
 DXC Technology